

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

<input checked="" type="radio"/> Action <input type="radio"/> Information	MEAD Number: 100472	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/>
---	------------------------	---

TITLE:

Capital Funding Component for RCSC POC #61 & 63

PURPOSE:

To obtain Board Authorization to provide the capital funding component for Contract CO5034, Option Year 2, for operation of the Regional Customer Service Center (RCSC) for the period July 21, 2009 through July 20, 2010.

DESCRIPTION:

In July 2003, Metro awarded contract CO5034 to ERG Transit Systems (USA) Inc. for a five year base contract with two one year options. The contract and subsequent modifications require the contractor to provide customer service for regional transit customers throughout the Metropolitan Washington Region using SmarTrip® Cards, install and maintain communications lines from bus garages at regional partners to the Central Site at JGB and to the Disaster Recovery Site at CTF, install and maintain the Compact Point of Sale (CPOS) units throughout the region, including the communications lines from these units to the central site and to provide back-end support at the Regional Customer Service Center (RCSC), which includes encoding and distribution of the SmarTrip® Cards to sales outlets throughout the region.

The base period of the contract ended in July 2008 and Option Year 1 ended July 20, 2009. In March 2009, the Board authorized the exercise of Option Year 2, for the period July 21, 2009 through July 20, 2010, to maintain the operation of the RCSC and the other services provided under this contract.

MEAD 100289 for Option Year 2 provided only the operational funding component for this contract. This action provides authorization for the capital component which will not increase the overall contractual authority authorized by the Board in March for Option Year 2.

This item was originally included in the proposed Capital Plan of Contracts that was deferred at the Finance, Administration, and Oversight (FAO) Committee on

September 10, 2009. This is a priority contract and is being submitted individually because Board approval of the Plan will not be considered until October 2009. These contract modifications are item number 61 in the amount of \$601,440 and item number 63 in the amount of \$238,560 on the Plan of Contacts submitted to the FAO Committee on September 10, 2009.

FUNDING IMPACT:

Program:	FY2010 Capital Improvement Program
WMATA Portion Project ID:	PE_RFAR_FCX0801
Budget:	\$ 17,200,000
This Action:	\$ 601,440
Prior Approval:	\$ 6,167,554
Remaining Budget:	\$ 10,431,006
MTA Portion Project ID:	PH_MISC_OTH0102
Budget:	\$ 6,613,960
This Action:	\$ 238,560
Prior Approval:	\$ 5,732,372
Remaining Budget:	\$ 643,028
Remarks:	
Operating Budget Impact:	No additional impact on the operating budget.

RECOMMENDATION:

Approval of the capital funding component for Contract CO5034, Option Year 2, for operation of the Regional Customer Service Center (RCSC) for the period July 21, 2009 through July 20, 2010, not to exceed \$840,000.