# Washington Metropolitan Area Transportation Authority **Board Action/Information Summary**

Action Information	Resolution:

#### **PURPOSE**

To provide the Planning and Development Committee with the IT Strategic/Business Plan and seek an endorsement of the Plan from the Board of Directors.

## **DESCRIPTION**

To better service the needs of internal and external customers and to follow the recommendations of the Peer Review, WMATA needs to create and manage a 21st Century Enterprise Infrastructure and Business Technology Partnership.

Historically, Information Technology at WMATA has been viewed as a tactical tool to address short-term challenges and help reduce costs.

WMATA is now revisiting that perception and beginning to use IT as a key strategic tool to help the Authority meet its long-term objectives.

A new governance model is being established to address key elements of our strategic plan which will demonstrate value to the organization.

#### **FUNDING IMPACT**

No impact.

## RECOMMENDATION

Board endorsement of the IT Strategic/Business Plan.

#### PRESENTED AND ADOPTED:

# SUBJECT: ENDORSEMENT OF INFORMATION TECHNOLOGY STRATEGIC PLAN

# PROPOSED RESOLUTION OF THE BOARD OF DIRECTORS OF THE WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

WHEREAS, WMATA has embarked upon major information technology investments totaling over \$200 million over the last five years and further investments are programmed in future years; and

WHEREAS, These investments include the Information Technology Renewal Program, which modernized the financial, procurement, human resources, payroll, bus and rail scheduling and dispatch, asset management and inventory systems; upgrading the Rail Operation Computer System (ROCS); establishing the Bus Information Program; and establishing the regional SmarTrip fare collection program for Metrobus, Metrorail, MARC, VRE and the regional bus systems; and

WHEREAS, The expansion of the technology infrastructure and network requires a new governance model in order to align the business and technology functions at WMATA to optimize these current and future investments; and

WHEREAS, A Peer Review of the WMATA information technology department was performed in February 2006 by the chief technology officers of the District of Columbia, Fairfax County and Montgomery County and the results were presented to the Board of Directors in June 2006; and

WHEREAS, The first Information Technology Strategic Plan, based upon the Peer Review and the current and future WMATA technology needs, was presented to the Board of Directors in September 2006; now, therefore, be it

*RESOLVED*, That the Board of Directors hereby endorses the Information Technology Strategic Plan and directs the General Manager to use this plan to align the business and technology functions, and to optimize the use of WMATA technology investments; and be it finally

*RESOLVED*, That this resolution will be effective immediately.

Reviewed as to form and legal sufficiency.

Carol B. O'Keeffe

General Counsel