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#### **Objectives**

- Review, Evaluate and Monitor the Risks, Controls and Processes for Cash Processes to include Bus/Rail Cash Processes, Debit/Credit Card Transactions, Parking Lot Revenues, Paratransit Program, Other Revenue Sources and Electronic Processes
- Review Efficiency and Effectiveness of WMATA Operations and Administrative Processes
- Review and Evaluate Maintenance Performance Standards and Measurement Indicators
- Concentrate on High Risk Areas to include Inventory Management, High Risk Contracts and Environmental Issues
- Review/Audit/Participation/Oversight of Bus and Railcar Purchase/Rehabilitation Contracts, Radio Contract and Bus Fare Box Procurement
- Participate as Subject Matter Experts and Review Information Systems under Development and Monitor and Report Upon Progress on the ITRP.
- Control Self Assessment Program Evaluating Internal Controls and Risk Analysis with Participating Employees
- Continue Internal Control and Ethics Training for Employees
- Continue Contract Audit Program of auditing non-competed construction/engineering and equipment contracts and modifications
- Monitor the General Manager's Efficiency Hotline and Conduct Investigations of Allegations of Fraud, Waste and Abuse as Appropriate
- Participate in OPER Safety Committee Meetings and Report Safety Issues Raised by Employees

#### **Internal Audit**

 Continue Review, Assess, Monitor and Evaluate Risks, Controls and Processes of WMATA Cash Processes

**Debit/Credit Card Transactions** 

Sales and Consignment Offices

Office of Treasurer Cash Processes

- Continue Review Effectiveness/Reliability of Paratransit Contractor Performance and Drug and Alcohol Program
- Evaluate Smartrip Program Effectiveness
- Follow-up Review of Environmental Program
- Continue Evaluation/Oversight of Purchase Card Program
- Evaluate Performance Measures/Performance in CMNT
- Evaluate Internal Controls Related to:

Accounts Payable

Revenue

- Follow-up Review of Inventory Management and Sub-Storeroom Efficiencies
- Audit of Bus and Rail Car High Risk Purchase/Rehabilitation Contracts

Rail Car Procurements (2000-3000 Rehab and 6000 Series)

Motorola

Cubic

**ERG** 

Escalator/Elevator Maintenance and Rehabilitation Contracts

- Oversight and Review of Continuous Audit Programs for Payroll, Accounts Payable, Inventory and Escalator Maintenance
- Audit of Project Management (Salaries and Consultants) on WMATA Construction, IRP and Other contracts
- Follow-Up on Prior Audits to Evaluate Corrective Actions Taken

#### **Information Technology Audit**

- Participate as Subject Matter Experts and Review Information Systems Under Development
- Audit and Monitor electronic collection of revenue to include

Smart Card

Credit and debit card processing

Internet sales

Metro Chek sales

This includes continuous risk assessment of the processes to evaluate potential areas of vulnerability

- Continue Evaluation of Security Issues Pertaining to Information Systems
- Audits of Information Technology System Issues as Appropriate

#### **Control Self Assessment**

- Continue Workshops Pertaining to Internal Controls, Customer Service and other Related Matters
- Continue Internal Control Training for Employees
- Continue Ethics Training for Employees

#### **Contract Audit**

- Pre-Negotiation Audits of Modifications/Proposals and Sole Source Procurements for Construction and Architect/Engineering Contracts
- Risk and Equipment Audits

Audit of Sole Source and Modifications to Equipment and Equipment Related Contracts

**Buy America Audits** 

Evaluate other Contract Related Risks as Appropriate

- Professional Services Oversight
  Oversight and Review of Engineering and Other
  Professional Service Firms
- Financial Capability Reviews
- Close out of Contracts
- Audits of Master Agreement Costs
- Monitor and Review Pay Estimates for Major Contracts

#### Investigations/Inspections

- Operate General Manager's Efficiency Hotline
- · Conduct Investigations as Appropriate
- Continue Field Visits and Participate in OPER Safety Committee Meetings
- Continue to Review and Report Safety Issues Raised by Operating Employees
- Evaluate Fraud Prevention/Mitigation Measures

#### Other Initiatives

- Coordinate External Auditor Activities
- Coordinate External Audits by GAO, DOT IG and FTA
- Oversight of Contractor Drug and Alcohol Compliance