



Agenda
Customer Service, Operations and Safety Committee
September 13, 2007
9 a.m.

- I. Approval of Agenda**
- II. Approval of Minutes of July 12, 2007**
- III. Action Items**
 - A. Multiple Year Bus Procurement Program (B. Golden)
- IV. Information Items**
 - A. Recent Events (G. Francis)
 - B. Operational Performance (G. Francis)
 - C. Update on Ad Hoc Committee Recommendations for MetroAccess (C. Kent)
 - D. Customer Satisfaction and Public Perceptions (D. Murray)
- V. Subsequent Agenda**

Committee Members

Mr. Peter Benjamin, Chair
Mrs. Catherine Hudgins, Vice Chair
Ms. Elizabeth Hewlett
Mr. Chris Zimmerman
Mr. Jim Graham
Mr. Dana Kauffman
Mr. Emeka Moneme
Mr. Marcell Solomon
Mr. William Euille
Mr. Marion Barry
Mr. Gordon Linton
Mr. Anthony Giancola