



**Subsequent Agenda
Customer Service, Operations and Safety Committee**

September 24, 2009

I. Information Items

- A. Safety & Security Report (A. Dupigny-Samuels/M. Taborn)
- B. Operational Performance (G. Francis)
- C. Update on NextBus (M. Victoria/S. Peck)
- D. Escalator/Elevator Maintenance Program (D. Lacosse)
- E. City Year Secret Shopper (J. Franco)

October 22, 2009

I. Information Items

- A. Operational Performance (G. Francis)
- B. Safety Performance Indicators Report (A. Dupigny-Samuels)
- C. Track Maintenance Program (D. Kelly)

November 19, 2009

I. Information Items

- A. Operational Performance (G. Francis)
- B. Safety Performance Indicators Report (A. Dupigny-Samuels)
- C. Revised Bus/Rail Training Program (D. Kubicek/M. Victoria)

December 17, 2009

I. Information Items

- A. Operational Performance (G. Francis)
- B. Safety & Security Report (A. Dupigny-Samuels/M. Taborn)
- C. Infrastructure Improvements (D. Couch)