Customer Service and Operations Committee

Information Item IV-A

July 12, 2012

Rail Service Adjustments Quarterly Update

Washington Metropolitan Area Transit Authority

Board Action/Information Summary

☐ Action ☒ Information	MEAD Number:	Resolution: ☐ Yes ☒ No

TITLE:

Rail Service Adjustments for State of Good Repair

PURPOSE:

To inform the Customer Service and Operations Committee of 2012 and first quarter 2013 service adjustments in support of achieving a state of good repair.

DESCRIPTION:

This quarterly update on scheduled service adjustments that support Metro's goal to improve service reliability by maximizing rider satisfaction through convenient, comfortable services and facilities that are in a good condition and easy to navigate.

To accomplish the ambitious goals of bringing our infrastructure to a state of good repair, a very aggressive program of work on weekends and nights is being implemented. To minimize inconvenience and maximize efficiencies, work is being accelerated and performed around the clock.

FUNDING IMPACT:

All projects are funded in the FY12 and FY13 approved Capital budget.

RECOMMENDATION:

None

Washington Metropolitan Area Transit Authority

2012 Rail Service Adjustments for State of Good Repair

Customer Service and Operations Committee
July 12, 2012

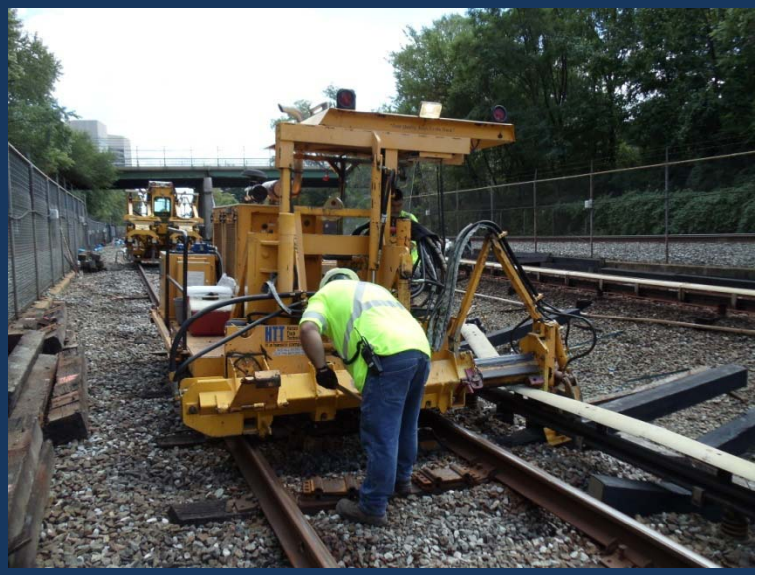
3rd Quarter Upcoming Single Tracking & Shutdowns

- Scheduled 68 single tracking/17 shutdowns to accomplish:
  - Rehab of grout pads, floating slabs, platforms
  - Signal changes
  - Repair/replacement of insulators, fasteners, ties
  - Renewal of cross ties
- Elevator Shutdowns – 10 scheduled rehab completions
- Escalator Shutdowns - 3 scheduled rehab completions

Upcoming Shutdown Notes

- No planned shutdowns during Thanksgiving and Christmas holidays at this time (FY 12)

- No planned shutdowns during Martin Lurther King/Presidential Inauguration (FY 13)



Customer Outreach Conducted

- As part of Metro Forward Campaign
  - In station banners, signs, murals, take ones
  - In station announcements
  - Social media messages, videos
  - Web site postings
  - Metro alerts/customer advisories
  - Call Center (on-hold) recordings
  - Added personnel on-site
  - Community briefings, outreach
  - Outreach to local Departments of Transportation
  - News media advisories
  - Newspaper, radio advertisements

APPENDIX

Single Tracking Operations

Start	Finish	Line	Type	Location
June 29, 2012	July 02, 2012	Red	Grout Pad	Medical Center - Grosvenor
June 29, 2012	July 02, 2012	Red	Cable	Judiciary Square – Rhode Island
July 02, 2012	July 02, 2012	Red	Signal Change	Van Ness – Medical Center
July 02, 2012	July 06, 2012	Orange	Cable	East Falls Church – West Falls Church
July 02, 2012	July 19, 2012	Red	Platform Rehab	Takoma – Forest Glen
July 02, 2012	July 06, 2012	Blue / Orange	Dome/Tunnel Repair	Federal Center – Eastern Market
July 02, 2012	July 06, 2012	Green	Ties/Rail	College Park - Greenbelt

Single Tracking Operations

Start	Finish	Line	Type	Location
July 06, 2012	July 09, 2012	Green	Ties/Insulator	Fort Totten – Prince George's Plaza
July 09, 2012	July 13, 2012	Red	Track Circuit	Van Ness – Friendship Heights
July 09, 2012	July 20, 2012	Blue	Floating Slab	Stadium – Addison Road
July 09, 2012	July 12, 2012	Orange	Dynamic Testing	East Falls Church – West Falls Church
July 13, 2012	July 16, 2012	Red	Platform & Cable	Takoma – Forest Glen
July 13, 2012	July 16, 2012	Orange	Insulators	East Falls Church – West Falls Church
July 13, 2012	July 16, 2012	Green	Ties/Insulator	Fort Totten – Prince George's Plaza

Single Tracking Operations

Start	Finish	Line	Type	Location
July 15, 2012	July 27, 2012	Red	Fastener Renewal	Friendship Heights – Medical Center
July 16, 2012	August 03, 2012	Red	Rail Renewal	Twinbrook – Shady Grove
July 16, 2012	July 19, 2012	Orange	Dynamic Testing	East Falls Church – West Falls Church
July 16, 2012	August 03, 2012	Blue	Ties/Rail	Van Dorn – Franconia-Springfield
July 20, 2012	July 23, 2012	Orange	Dynamic Testing	East Falls Church – West Falls Church
July 20, 2012	July 23, 2012	Green	Ties/Insulator	Fort Totten – Prince George's Plaza
July 20, 2012	July 23, 2012	Orange	Platform Rehab	Stadium - Cheverly

Single Tracking Operations

Start	Finish	Line	Type	Location
July 20, 2012	July 23, 2012	Blue	Insulator	Van Dorn – Franconia Springfield
July 23, 2012	August 02, 2012	Red	Platform Rehab	Brookland – Fort Totten
July 23, 2012	August 02, 2012	Orange	Ties/Insulator	East Falls Church – West Falls Church
July 23, 2012	August 09, 2012	Blue / Orange	Dome/Tunnel Repair	Federal Center – Eastern Market
July 27, 2012	July 30, 2012	Orange	Dynamic Testing	East Falls Church – West Falls Church
July 27, 2012	July 30, 2012	Orange	Platform Rehab	Stadium - Cheverly
July 27, 2012	July 30, 2012	Green	Fastener	Fort Totten – Prince George's Plaza

Single Tracking Operations

Start	Finish	Line	Type	Location
July 30, 2012	August 02, 2012	Red	Track Circuit	Van Ness – Friendship Heights
July 30, 2012	August 09, 2012	Blue	Ties/Insulator	Van Dorn – Franconia-Springfield
August 04, 2012	August 05, 2012	Yellow	Landscape	Huntington
August 06, 2012	August 09, 2012	Red	Neutral Host	Farragut North – Judiciary Square
August 06, 2012	August 24, 2012	Orange	Tie Renewal	West Falls Church - Vienna
August 06, 2012	August 24, 2012	Green	Tie Renewal	College Park - Greenbelt
August 10, 2012	August 13, 2012	Blue / Orange	Grout Pad Rehab	Foggy Bottom – Arlington Cemetery & Clarendon

Single Tracking Operations

Start	Finish	Line	Type	Location
August 10, 2012	August 13, 2012	Orange	Platform Rehab	Stadium - Cheverly
August 10, 2012	August 13, 2012	Green	Fastener	Fort Totten – Prince George's Plaza
August 13, 2012	August 16, 2012	Red	Track Circuit	Friendship Heights – Medical Center
August 13, 2012	August 16, 2012	Red	Cable	Takoma – Forest Glen
August 13, 2012	August 20, 2012	Blue	Floating Slab	Stadium – Addison Road
August 17, 2012	August 20, 2012	Orange	DTP Series Testing	East Falls Church – West Falls Church
August 17, 2012	August 20, 2012	Orange	Dome/Tunnel Repair	Stadium – Stadium Armory

Single Tracking Operations

Start	Finish	Line	Type	Location
August 18, 2012	August 19, 2012	Green	Survey Equipment	College Park - Greenbelt
August 20, 2012	August 23, 2012	Red	Neutral Host	Judiciary Square – New York Ave
August 20, 2012	August 23, 2012	Red	Bridge Work	New York Avenue – Rhode Island Avenue
August 20, 2012	October 11, 2012	Blue / Orange	Dome/Tunnel Repair	Federal Triangle – Eastern Market
August 24, 2012	August 27, 2012	Red	Platform Rehab.	Rhode Island Avenue – Fort Totten
August 24, 2012	August 27, 2012	Red	Fasteners	Medical Center - Grosvenor
August 26, 2012	September 13, 2012	Blue	Tie/Insulator	Van Dorn – Franconia Springfield

Single Tracking Operations

Start	Finish	Line	Type	Location
August 27, 2012	August 30, 2012	Red	Neutral Host	Judiciary Square – New York Ave
August 27, 2012	September 14, 2012	Red	Ties/Rail	Twinbrook – Shady Grove
August 27, 2012	September 14, 2012	Blue	Tie/Rail	Van Dorn – Franconia Springfield
August 31, 2012	September 04, 2012	Blue / Orange	Grout Pad Rehab	Foggy Bottom – Arlington Cemetery & Clarendon
August 31, 2012	October 01,2012	Blue / Yellow	Grout Pad Rehab	Braddock Road - Huntington
August 31, 2012	September 04, 2012	Red	Platform Rehab	Rhode Island – Fort Totten
September 04, 2012	December 27, 2012	Red	Bridge Work	New York Avenue – Rhode Island Avenue

Single Tracking Operations

Start	Finish	Line	Type	Location
September 04, 2012	September 07, 2012	Red	Neutral Host	Judiciary Square – New York Ave
September 04, 2012	December 27, 2012	Blue	Floating Slab	Stadium – Addison Road
September 04, 2012	October 11, 2012	Blue / Orange	Dome/Tunnel Repair	Federal Center – Eastern Market
September 07, 2012	September 10, 2012	Orange	Tie/Insulator	Ballston – East Falls Church
September 07, 2012	September 10, 2012	Blue / Orange	Grout Pads	Foggy Bottom – Arlington Cemetery & Clarendon
September 09, 2012	September 13, 2012	Red	Platform Canopy	Twinbrook – Shady Grove
September 09, 2012	September 13, 2012	Red	Cable	Takoma – Forest Glen

Single Tracking Operations

Start	Finish	Line	Type	Location
September 14, 2012	September 17, 2012	Red	Rail, Fasteners & Joint Elimination	Dupont Circle – Van Ness
September 14, 2012	September 17, 2012	Blue	Floating Slab	Stadium – Addison Road
September 17, 2012	September 20, 2012	Red	Fasteners	Medical Center - Grosvenor
September17, 2012	October 05, 2012	Orange	Tie & Rail	West Falls Church - Vienna
September 17, 2012	October 05, 2012	Green	Tie & Rail	Braddock - Huntington
September 23, 2012	September 27, 2012	Red	Platform Canopy	Twinbrook – Shady Grove
September 30, 2012	October 04, 2012	Red	Platform Canopy	Twinbrook – Shady Grove

Escalator Shutdowns

Start	Finish	Unit	Type	Station
February 02, 2012	October 19, 2012	A03S01	Replace	Dupont Circle
February 02, 2012	October 19, 2012	A03S02	Replace	Dupont Circle
February 02, 2012	October 19, 2012	A03S03	Replace	Dupont Circle
March 27, 2012	July 03, 2012	B01W03	Rehab	Gallery Place
March 22, 2012	June 22, 2012	C08X05	Rehab	Pentagon City
March 30, 2012	July 03, 2012	D03W04	Rehab	L'Enfant Plaza
April 05, 2012	May 31, 2012	C05X05	Rehab	Rosslyn
April 21, 2012	June 16, 2012	D06X05	Rehab	Eastern Market
May 01, 2012	July 10, 2012	C01S04	Rehab	Metro Center
May 07, 2012	July 16, 2012	D07X05	Rehab	Potomac Avenue
May 09, 2012	July 18, 2012	A01W06	Rehab	Metro Center
May 15, 2012	July 24, 2012	C07N10	Rehab	Pentagon

Escalator Shutdowns

Start	Finish	Unit	Type	Station
May 30, 2012	August 08, 2012	B02S06	Rehab	Judiciary Square
June 29, 2012	August 24, 2012	C05X06	Rehab	Rosslyn
June 29, 2012	September 07, 2012	C08X06	Rehab	Pentagon City
July 02, 2012	September 10, 2012	F03N04	Rehab	L'Enfant Plaza
July 03, 2012	September 11, 2012	B01W05	Rehab	Gallery Place
July 05, 2012	September 13, 2012	D03W05	Rehab	L'Enfant Plaza
July 24, 2012	October 02, 2012	C01S06	Rehab	Metro Center
July 30, 2012	October 08, 2012	D07X06	Rehab	Potomac Avenue
August 01, 2012	November 07, 2012	D08N01	Rehab	Stadium-Armory
August 01, 2012	October 10, 2012	A01E06	Rehab	Metro Center
August 07, 2012	October 16, 2012	C07S12	Rehab	Pentagon

Escalator Shutdowns

Start	Finish	Unit	Type	Station
August 22, 2012	October 31, 2012	B02S04	Rehab	Judiciary Square
September 03, 2012	October 29, 2012	C05X07	Rehab	Rosslyn
September 17, 2012	November 26, 2012	D08N04	Rehab	Stadium Armory
September 21, 2012	November 30, 2012	C08X07	Rehab	Pentagon City
September 24, 2012	December 03, 2012	F03N05	Rehab	L'Enfant Plaza
September 25, 2012	December 04, 2012	B01W04	Rehab	Gallery Place
September 27, 2012	December 06, 2012	D03W06	Rehab	L'Enfant Plaza
October 04, 2012	December 13, 2012	A01W04	Rehab	Metro Center
October 16, 2012	December 26, 2012	A03N06	Rehab	Dupont Circle
October 16, 2012	December 26, 2012	A02W05	Rehab	Farragut North
October 25, 2012	December 20, 2012	D02N04	Rehab	Smithsonian

Elevator Shutdowns

Start	Finish	Unit	Type	Station
June 04, 2012	October 22, 2012	A09X01	Rehab	Bethesda
June 26, 2012	September 04, 2012	D05X01	Rehab	Capitol South
June 26, 2012	September 04, 2012	D05X02	Rehab	Capitol South
July 09, 2012	September 14, 2012	B01E03	Rehab	Gallery Place
August 14, 2012	October 22, 2012	A09X02	Rehab	Bethesda
September 04, 2012	November 12, 2012	F03N01	Rehab	L'Enfant Plaza
September 04, 2012	November 12, 2012	F03N02	Rehab	L'Enfant Plaza
September 04, 2012	November 12, 2012	F03N03	Rehab	L'Enfant Plaza
September 24, 2012	November 30, 2012	B01E04	Rehab	Gallery Place
October 22, 2012	December 28, 2012	A02S01	Rehab	Farragut North
October 22, 2012	December 28, 2012	A02S02	Rehab	Farragut North

Elevator Shutdowns

Start	Finish	Unit	Type	Station
October 23, 2012	March 11, 2013	A06X01	Rehab	Van Ness-UDC
November 12, 2012	March 18, 2013	K01X01	Rehab	Courthouse
November 13, 2012	January 21, 2013	D08S01	Rehab	Stadium-Armory
November 13, 2012	January 21, 2013	D08S02	Rehab	Stadium-Armory
January 02, 2013	March 11, 2013	A06X02	Rehab	Van Ness-UDC
January 22, 2013	April 01, 2013	D02S01	Rehab	Smithsonian
January 22, 2013	April 01, 2013	D02S02	Rehab	Smithsonian

Total Shutdowns

Start	Finish	Line	Location
June 29, 2012	July 02, 2012	Blue/Orange	Stadium Armory – New Carrollton & Benning Road
July 06, 2012	July 09, 2012	Blue/Orange	Stadium Armory – New Carrollton & Benning Road
July 06, 2012	July 09, 2012	Red	Brookland – Silver Spring
July 13, 2012	July 16, 2012	Blue	Pentagon City – Braddock Road
July 20, 2012	July 23, 2012	Red	Friendship Heights - Grosvenor
July 27, 2012	July 30, 2012	Red	Friendship Heights - Grosvenor
July 27, 2012	July 30, 2012	Blue	King Street – Franconia-Springfield

Total Shutdowns

Start	Finish	Line	Location
August 03, 2012	August 06, 2012	Orange	East Falls Church - Vienna
August 03, 2012	August 06, 2012	Red	Fort Totten – Union Station
August 10, 2012	August 13, 2012	Red	Friendship Heights - Grosvenor
August 17, 2012	August 20, 2012	Red	New York Avenue – Silver Spring
August 24, 2012	August 27, 2012	Orange	East Falls Church - Vienna
August 31, 2012	**Canceled - Labor Day**	Yellow / Green	Archives to Waterfront & Pentagon
September 07, 2012	September 10, 2012	Red	Dupont Circle – New York Ave

Total Shutdowns

Start	Finish	Line	Location
September 14, 2012	September 17, 2012	Orange	East Falls Church - Vienna
September 14, 2012	September 17, 2012	Green	College Park - Greenbelt
September 21, 2012	September 24, 2012	Red	Friendship Heights - Grosvenor
September 28, 2012	October 01, 2012	Orange	East Falls Church - Vienna
September 28, 2012	October 01, 2012	Green	Southern Ave – Branch Ave
October 05, 2012	October 08, 2012	Blue / Orange	Stadium Armory – Minnesota Avenue & Largo Town Center
October 12, 2012	October 15, 2012	Blue / Orange	Farragut West - Smithsonian

Total Shutdowns

Start	Finish	Line	Location
October 19, 2012	October 22, 2012	Orange	Ballston – West Falls Church
October 19, 2012	October 22, 2012	Red	Friendship Heights - Grosvenor
November 02, 2012	November 05, 2012	Blue / Orange	Foggy Bottom – Pentagon & Court House
November 09, 2012	November 12, 2012	Orange	Virginia Square – East Falls Church
November 09, 2012	November 12, 2012	Red	Friendship Heights - Grosvenor
November 16, 2012	November 19, 2012	Green	Mount Vernon – L'Enfant Plaza
November 30, 2012	December 03, 2012	Red	Fort Totten – Forest Glen

Total Shutdowns

Start	Finish	Line	Location
December 07, 2012	December 10, 2012	Red	Takoma – Forest Glen
January 04, 2013	January 07, 2013	Green	L'Enfant Plaza - Anacostia
January 11, 2013	January 14, 2013	Blue	Rosslyn - Pentagon
January 25, 2013	January 28, 2013	Red	Farragut North – New York Ave
February 01, 2013	February 04, 2013	Blue / Orange	Federal Center SW – Minnesota Avenue & Benning Road
February 15, 2013	February 19, 2013	Red	Friendship Heights - Grosvenor
February 15, 2013	February 18, 2013	Blue / Yellow	Crystal City – Braddock Road

Total Shutdowns

Start	Finish	Line	Location
March 01, 2013	March 04, 2013	Blue / Yellow	Crystal City – Braddock Road
March 01, 2013	March 04, 2013	Red	Brookland - Takoma
March 08, 2013	March 11, 2013	Blue / Orange	Federal Center SW - Minnesota Avenue & Benning Road
March 15, 2013	March 18, 2013	Red	New York Ave - Takoma
March 15, 2013	March 18, 2013	Green	Congress Heights – Branch Ave