



**Subsequent Agenda  
Customer Service, Operations and Safety Committee**

**July 16, 2009**

**I. Information Items**

- A. Operational Performance (G. Francis)
- B. Safety Performance Indicators Report (A. Dupigny-Samuels)
- C. Bus Reorganization (M. Victoria)
- D. Station Enhancement Program (P. Gillum)

**September 24, 2009**

**I. Information Items**

- A. Operational Performance (G. Francis)
- B. Metro Transit Police Crime Statistics (M. Taborn)
- C. Safety Performance Indicators Report (A. Dupigny-Samuels)
- D. Escalator/Elevator Maintenance Program (D. Lacosse)
- E. City Year Secret Shopper (J. Franco)

**October 22, 2009**

**I. Information Items**

- A. Operational Performance (G. Francis)
- B. Safety Performance Indicators Report (A. Dupigny-Samuels)
- C. Track Maintenance Program (D. Kelly)

**November 19, 2009**

**I. Information Items**

- A. Operational Performance (G. Francis)
- B. Safety Performance Indicators Report (A. Dupigny-Samuels)
- C. Revised Bus/Rail Training Program (D. Kubicek/M. Victoria)

**December 17, 2009**

**I. Information Items**

- A. Operational Performance (G. Francis)
- B. Metro Transit Police Crime Statistics (M. Taborn)
- C. Safety Performance Indicators Report (A. Dupigny-Samuels)
- D. Infrastructure Improvements (D. Couch)