



**Agenda**  
**Customer Service, Operations and Safety Committee**  
**June 25, 2009**  
**9:00 a.m.**

- I. Approval of Agenda**
- II. Approval of Minutes of May 28, 2009**
- III. Action Items**
  - A. Approval of Retail Services Demonstration Program (N. Bottigheimer)
- IV. Information Items**
  - A. Safety and Security Report (A. Dupigny-Samuels/M. Taborn)
  - B. NextBus (M. Victoria/S. Peck)
  - C. Operational Performance (G. Francis)
- V. Subsequent Agenda**

**Washington  
Metropolitan Area  
Transit Authority**

**Committee Members**

Mr. Christopher Zimmerman, Chair  
Mr. Michael Brown, Vice Chair  
Mr. Jim Graham  
Mr. Peter Benjamin  
Mrs. Catherine Hudgins  
Mr. Neil Albert  
Ms. Elizabeth Hewlett  
Mr. Gordon Linton  
Mr. Jeff McKay  
Mr. Anthony Giancola  
Mr. Marcell Solomon  
Mr. William Euille