

**Washington Metropolitan Area Transportation Authority  
Board Action/Information Summary**

Action  
 Information

MEAD Number:  
99810

Resolution:  
 Yes  No

**PURPOSE**

To request Board authorization to conduct a Public Hearing to discontinue service on Routes C7 and C9 - Greenbelt - Glenmont Line, so the resources can be reinvested to improve overcrowding, service reliability and provide additional service on the Z line routes serving the Route 29 corridor.

**DESCRIPTION**

**The C7, C9 Greenbelt - Glenmont Line:**

- Provides cross-county service in Montgomery and Prince George’s Counties linking a variety of medium-density residential neighborhoods, light-industrial and technological office parks, the Southern District Federal Court House in Greenbelt, and Greenbelt and Glenmont stations.
- Service operates on a 27-37 minute frequency during weekday peak periods only.
- Ridership averages 330 per day on 24 trips, or an average of 14 passengers per revenue trip. The system average is 32 passengers per revenue trip.

**The present Greenbelt - Glenmont Line is composed of three patterns:**

- C7, AM rush service from Greenbelt Station to Glenmont Station
- C9, AM rush service from Glenmont Station to Greenbelt Station
- Short-route C7 trips between the Tamarack neighborhood and Glenmont Station, providing earlier AM and later PM service between those points than provided by the through C7 service.

The Greenbelt - Glenmont Line is the worst performing regional line in Maryland and has been an underperformer since it was implemented in September 2000. Montgomery County has expressed an interest in discontinuing this line and reinvesting the resources to improve overcrowding, service reliability and provide additional service on the Z line routes serving the Route 29 corridor.

Alternative service is available for all passengers except those that board and alight between East Randolph Road & Old Columbia Pike and Cherry Hill Road at the Cherry Hill Park Campground served by C9 (13 passengers affected).

### **FUNDING IMPACT**

There is no impact to the FY08 budget. It is proposed to reinvest the subsidy from the elimination of service on Routes C7 and C9 - Greenbelt - Glenmont.

### **RECOMMENDATION**

Authorize staff to conduct a public hearing to eliminate all service on the Routes C7, C9 Greenbelt - Glenmont Line, and reinvest the savings to improve overcrowding, service reliability and provide additional service on the Z line routes serving the Route 29 corridor.



# Authorization to Conduct a Public Hearing to Eliminate Routes C7 and C9 Greenbelt-Glenmont

*Presented to the Board of Directors:*

**Customer Service, Operations  
and Safety Committee**

June 14, 2007





## Background

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The C7, C9 Greenbelt - Glenmont Line:

- Provides cross-county service in Montgomery and Prince George's Counties linking a variety of residential neighborhoods, light-industrial and technological office parks, the Southern District Federal Court House and Greenbelt and Glenmont stations
- Service operates on a 27-37 minute frequency during peak periods only
- Ridership averages 330 per day on 24 trips, or an average of 14 passengers per revenue trip. The system average is 32 passengers per revenue trip.



## Background

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- The Greenbelt - Glenmont Line is the worst-performing regional line in Maryland and has been an under performer since it was implemented in September 2000
- Montgomery County recommends discontinuing this line and reinvesting the resources on Z line Routes in the U. S. Route 29 corridor to improve overcrowding, service reliability and provide additional service
- Alternative service is available for 96% of current passengers

# Greenbelt-Glenmont Line

## Routes C7, C9

For route and schedule information  
 Call 202-637-7000  
[www.metroopensdoors.com](http://www.metroopensdoors.com)



**Legend**

- Metrorail Station
- Terminal Stands

**Guaranteed Ride Home**  
 When you take Metrobus or Metrorail to work, you are eligible to participate in the free Commuter Connection Guaranteed Ride Home Program. The program will get you home in the event of a personal emergency or unscheduled overtime. To register and to receive program details, call Commuter Connection at 1-800-745-RIDE. (2/97)



## Funding Impact

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- There would be no impact to the FY08 budget. It is proposed to reinvest the subsidy from the elimination of service on Routes C7 and C9 - Greenbelt - Glenmont on Z line Routes in the U. S. Route 29 corridor to improve overcrowding, service reliability and provide additional service





## Recommendation

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- Authorize staff to conduct a public hearing to eliminate Maryland Bus Line C7 and C9 Greenbelt-Glenmont

