

#### Finance, Administration and Oversight Committee

Action Item III-C

June 11, 2009

### Amendment to Policy and Procurement Manual

#### Washington Metropolitan Area Transportation Authority Board Action/Information Summary

☑ ActionMEAD Number: 100380Resolution: ☑ Yes □ No
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TITLE:

Procurement Streamlining Initiatives

#### PURPOSE:

To request Board approval to amend Chapter 1 of the Procurement Procedures Manual to implement procurement streamlining initiatives.

#### **DESCRIPTION:**

In September 2007, the Board of Directors approved procurement streamlining initiatives based upon recommendations from a peer review performed in December 2006 by The National Institute of Governmental Purchasing. The streamlining initiatives included: (1) enhanced use of Authority purchase cards; (2) General Manager authority to initiate and award procurements for basic operational goods and services; (3) General Manager authority to adjust contract audit thresholds; and (4) increased thresholds for Board approval of contract awards and modifications of existing contracts. These initiatives resulted in business process improvements and enhanced customer service.

In preparation for receipt of federal grant funding through the American Recovery and Reinvestment Act of 2009, the Authority developed a Plan of Contracts for stimulus projects and presented this Plan to the Board on March 26, 2009 for review and approval.

The Economic Stimulus Plan of Contracts is proving to be a very useful tool in the management of resources, the oversight of projects and in improved communications with the business community. Staff is recommending that this approach be adopted annually for both operational and capital funded contracts. Staff proposes to present Plans of Contracts to the Board for approval and once approved by the Board, recommends that the General Manager be granted authority to initiate and award contracts listed in accordance with the Plan. Staff would report progress to the Board on a periodic basis. Implementation of this recommendation requires a change to the Board Procurement Policy as set forth in Chapter 1 of the Procurement Procedures Manual.

In general, the changes will grant the General Manager approval authority for most contractual matters, regardless of dollar value, if the contracts appear on the Plan of Contracts that will be approved annually with the budget. The requested changes involve authority to: initiate procurements, award and modify contracts, including sole source contracts.

The specific changes are detailed in Attachment A to the proposed Board Resolution.

#### FUNDING IMPACT:

No impact on funding

#### **RECOMMENDATION:**

Recommend Board approval to revise Chapter 1 of the Procurement Procedures Manual to grant General Manager authority to initiate and award all procurement actions that are included in the annual Plan of Contracts and approved by the Board of Directors as part of the annual budget approval process.

# Procurement Streamlining Initiatives

Presented to the Board of Directors: Finance, Administration and Oversight Committee June 11, 2009







# Purpose

Objective: Increase thresholds for General Manager approval of procurements.

### Goals:

- > More responsive service and support to customers
- Increased efficiencies
- Significant savings in processing times
- Better use of limited resources
- > Better information to our vendor community
- Better oversight



# **Approved Initiatives**

Board approved Procurement Streamlining Initiatives in September 2007:

- > Enhanced use of purchase cards
- General Manager authority to approve the procurement of basic operational goods and services
- Increased Board thresholds for contract actions
- General Manager authority to adjust contract audit thresholds, with IG concurrence



## **Recommended Initiatives**

GM Approval	Current Level	Recommended Level
New Contracts (Initiate & Award)	\$1,000,000 if included on Plan of Contracts as part of annual budget process.	All contracts amounts if included on Plan of Contracts submitted with annual budget.
Sole Source	\$100,000	All sole source contracts if included on Plan of Contracts submitted with annual budget.
Modifications	Cumulative up to \$1M or 10% of the original award amount, whichever is higher; thereafter \$200,000 each occurrence.	All modifications if included on Plan of Contracts submitted with annual budget.
	<u>Note</u> : Amount is the sum of all changes + and –	No change if not included on Plan of Contracts.
Awards that exceed amount previously approved by Board	The lesser of 10% or \$500,000 of amount previously approved by Board as long as sufficient budget authority exists.	The lesser of 10% or \$500,000 of amount previously approved in Plan of Contracts or otherwise provided sufficient budget authority exists.



# **Recommended Initiatives**

- Grant General Manager authority to "Initiate and Award" all contracts, including sole source contracts, of any value as long as these procurements are included in the annual Plan of Contracts submitted to the Board through the annual budget.
- Grant General Manager authority to approve contract award amounts in excess of previously approved "Initiate and Award" action amount or Plan of Contract approved amount by up to 10% or \$500,000, whichever is lower, as long as sufficient budget authority exists.
- Grant General Manager authority to approve all modifications to contracts that are included in the annual Plan of Contracts submitted to the Board through the budget.



# Recommendation

Staff recommends that the Finance, Administration and Oversight Committee concur and forward to the Board, the Resolution implementing business process improvements, streamlining initiatives, and revisions to the Board Procurement Policy.

#### SUBJECT: PROCUREMENT STREAMLINING INITIATIVES/AMENDING CHAPTER 1 OF THE PROCUREMENT POLICY AND PROCEDURES MANUAL AND BOARD RESOLUTION #99-63

#### RESOLUTION OF THE BOARD OF DIRECTORS OF THE WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

WHEREAS, On September 21, 2006 and September 27, 2007, the Board of Directors adopted streamlining policies and procedures for contract actions requiring Board approval; and

WHEREAS, Staff has evaluated and analyzed the amended policies and procedures for seeking Board of Director approval of procurement actions and is recommending further changes to rules and processes for improved business functions; now, therefore be it

*RESOLVED*, That Chapter 1 of the Procurement Procedures Manual adopted by the Board of Directors on September 24, 1992, and amended July 24, 1997, September 21, 2006 and September 27, 2007, is further amended as shown on Attachment A, to (1) establish new Board of Directors approval thresholds for contracts and to provide that the Board of Directors approval of the Plan of Contracts shall constitute contracting approval for the contracts thereby approved; and (2) to update references to Federal Transit Administration circulars; and be it finally

RESOLVED, That this Resolution shall be effective immediately.

Reviewed as to form and legal sufficiency,

Carol B. O'Keeffe General Counsel

#### Washington Metropolitan Area Transit Authority Procurement Policy Adopted By the Authority Board of Directors September 24, 1992 Revised: September 27, 2007, July 24, 1997

#### SECTION 100 - GENERAL

- **101. Purpose.** This Procurement Policy sets forth the guidance and requirements that will govern the Washington Metropolitan Area Transit Authority ("Authority") procurement activities, and conduct of personnel engaged in those activities. The Procurement Policy augments the Authority Compact, Section 73, as amended, which sets forth the general policy guidance and requirements that affect Authority procurements.
- **102. Procurement Regulations Background.** The Authority's Procurement Policy establishes the broad framework for its Procurement Regulations. The Regulations consist of the Procurement Policy approved by the Authority Board of Directors ("Board"), and procedures that are developed and issued by the Director, Office of Procurement, and approved by the General Manager.
- **103.** Certification of Procurement System. The Authority Procurement System is fully certified by the U.S. Department of Transportation (DOT), Federal Transit Administration (FTA), to carry out the Authority's procurement functions, in accordance with federal guidelines and Authority policy. However, certain functions identified in DOT/FTA Circulars 4220.1F and 5010.1D, as amended, may require approval or concurrence by the FTA Administrator.
- **104.** References to Statutes or Regulations. Reference in the Board Procurement Policy to any federal, state, or local statute, regulation, or circular or other guidance, shall be deemed to include any revision, amendment, or replacement therein, effective after the date of the adoption of this Policy by the Board of Directors

#### SECTION 200 - RESPONSIBILITY AND AUTHORITY

- 201. Responsibility. With respect to this Policy, the following responsibilities apply:
  - (a) Board of Directors. The Board of Directors is responsible for approving procurement policies; approving deviations from procurement policy; approving individual procurement actions or programs with multiple procurement actions that meet the established Board threshold levels; delegating contracting officer authority to the General Manager; authorizing the General Manager to delegate contracting officer authority and authority to approve procurement initiation and award activities to subordinate officials of the Authority.
  - (b) General Manager. Authority to enter into contracts is vested with the General Manager, who is responsible for delegating contracting officer authority to qualified employees of the Authority and authorizing the re-delegation of authority to other qualified employees of the Authority; approving employee standards of conduct; approving Authority procurement and related policies and procedures that augment Board procurement policy; approving, only as authorized by the Board or this Procurement Policy, the initiation of procurement actions and

awarding contracts in emergency situations; and reporting sole source and emergency contracts to the Board. The General Manager is also responsible for establishing a system for the timely review and approval of procurement actions, establishing policies and procedures for special agreements, and implementing procurement policies and procedures.

- (c) Managing Director, Procurement and Materials. The Managing Director, Procurement and Materials, with approval by the General Manager, is responsible for developing and issuing procurement procedures to implement Board procurement policies; establishing a system to select, recommend, appoint, and delegate contracting officer authority; preparing quarterly reports for presentation by the General Manager to the Board; acting in appointed capacity as contracting officer.
- (e) Subordinate Authority Officials. Subordinate Authority Officials to the General Manager are responsible for carrying out procurement initiation, award approval, and contract administration functions in accordance with established Authority procurement and related policies and procedures, and with their specific delegations or written authorizations.
- (f) Contracting Officers. Contracting Officers may appoint authorized representatives for the purpose of assisting the Contracting Officers in providing technical guidance to the Contractor or otherwise assisting in the administration of the contract. In limited circumstances, authority representatives may be delegated restricted contracting authority.
- **202.** Delegation of Authority. On June 28, 1991, the General Manager delegated contracting officer authority to the Director, Office of Procurement, and thereby separated procurement from other functional responsibilities.
- **203.** General Manager Authority (Emergency Situations). Not withstanding the approval requirements in § 600 of this Procurement Policy, the General Manager has the authority to incur obligations in emergency situations, and will report back to the Board on all emergency procurements within 60 days of the action. "Emergency" is defined as a situation (such as a flood, epidemic, riot, equipment failure, or other reason declared by the General Manager) that creates an immediate threat to the public health, welfare, or safety. The existence of an emergency condition creates an immediate need for supplies, services, or construction which cannot be met through normal procurement methods, and the lack of which would seriously threaten either the health or safety of any person, the preservation or protection of property, or the continuation of necessary Authority functions.

#### SECTION 300 – COMPETITION REQUIREMENTS

- **301. Prohibition Against Restrictive Competition.** All procurement transactions will be conducted in a manner providing full and open competition consistent with the procurement standards in Section 73 of the Authority Compact. Some of the situations considered to be restrictive of competition include, but are not limited to:
  - (a) Placing unreasonable requirements on firms in order for them to qualify to do business;

- (b) Non-competitive pricing practices between firms or between affiliated companies;
- (c) Organizational conflicts of interest;
- (d) Specifying only a "brand name" product instead of allowing "an equal" product to be offered while not providing salient characteristics of the product;
- (e) Any arbitrary action in the procurement process;
- (f) Development of specifications and evaluation criteria which unnecessarily favor a particular contractor.
- **302.** Written Determinations. When using the procedures authorized in the Authority Compact, <u>Sec. 73(b)</u> ("excluding a particular source"), <u>Sec. 73(c)(1)</u> ("only one responsible source"), <u>Sec. 73(c)(2)</u> ("unusual and compelling urgency"), and <u>Sec. 73(c)(3)</u> ("public interest"), a written determination and finding (D&F) shall be prepared by the Contracting Officer, approved one level above the Contracting Officer, and reviewed by the Office of General Counsel as to form and legal sufficiency., The Authority Procurement Regulations will establish other instances when a written D&F is required. D&Fs shall set forth sufficient facts, circumstances, and reasoning to clearly and convincingly justify the determination made.

#### SECTION 400 - CONTRACTING WITH DISADVANTAGE BUSINESS ENTERPRISES (DBE)

- **401.** The Authority will take all steps to ensure that minority owned firms and women-owned businesses are offered opportunities to compete for contracts as prime contractors or subcontractors wherever possible. Affirmative steps shall include:
  - (a) Ensuring DBEs are solicited whenever they are potential sources;
  - (b) When economically feasible, dividing requirements into smaller tasks or quantities to permit maximum participation by DBEs;
  - (c) Where the requirement permits, establishing contract delivery schedules that encourage participation by DBE;
  - (d) Using the services and assistance of the Small Business Administration and the Department of Commerce.
  - (e) Requiring the prime contractor to take the necessary steps to ensure the maximum opportunity for DBE subcontractors, in accordance with the Authority's annual DBE goal established by the Board.

#### SECTION 501 – LIQUIDATED DAMAGES PROVISIONS

**501.** Liquidated damages provisions shall be included in any Authority contract for supplies, services, and construction, where the Authority is likely to incur a direct or indirect

economic loss if completion of the contract is delayed. Liquidated damages shall be established and assessed on a per day rate basis.

#### SECTION 600 – CONTRACT APPROVAL REQUIREMENTS

**601.** If the amount of a proposed contract is above the simplified acquisition threshold, initiation of procurement actions and award of contracts must be approved by the Board, subject to the approval thresholds set forth in § 602 of this Section, either as a specific procurement action, as part of the annual budget approval, or as part of a program, which may include multiple procurement actions. The Board has delegated approval authority to the General Manager for emergency situations (see § 203 of this Procurement Policy), and may delegate to the General Manager, as part of a programmatic approval, the authority to initiate, award, and modify contracts, without further action by the Board. The Board further authorizes the General Manager to delegate the approval of procurement initiation and award activities to subordinate officials of the Authority. The General Manager will establish procedures to provide for timely review and processing of all procurement actions.

**602.** Actions Requiring Board Approval. Board approval is required for the following actions, unless listed as an exemption in § 603 of this Section:

ACTION DESCRIPTION	BOARD APPROVAL REQUIRED
A. Procurement Initiation	
1. All procurement actions, except as listed below and § 603 of this Section.	Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget.
2. Real Estate Acquisitions	Over \$100,000 if not in the approved Environmental Impact Study.
B. Contract Awards	
1. All awards, except as listed below.	(a)Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget. (b) Awards in excess of the lesser of \$500,000 or 10% over the amount previously approved by the Board, in the Plan of Contracts or otherwise, provided funds are available in the Operating Budget or in the approved Project budget for a capital expenditure.
2. Real Estate Acquisitions	Over \$250,000
3. Any award that represents a change to Board policy.	Any amount.
<ol> <li>Any contract award exceeding the approved budget line item.</li> </ol>	Any amount over the line item in the Operating Budget or in the approved Project budget for a capital expenditure.
C. Contract Modifications	
<ol> <li>All contract modifications, except as listed below in § 603 of this Section.</li> </ol>	Any modification that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget where the cumulative amount for all prior modifications against the contract exceeds \$1 million or 10% of the original contract award amount, whichever is higher. Thereafter, modifications exceeding \$200,000 require Board approval.
2. Any modification exceeding the approved budget line item, including contingency, if any.	Any amount over the line item in the Operating Budget or in the approved Project budget for a capital expenditure.
D. Sole Source	
Any noncompetitive contract.	Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget.

- **603.** Exemptions from Board Approval. Board approval is not required for the following actions:
  - (a) All contracts and modifications procured under the Authority's simplified acquisition procedures.
  - (b) Any budgeted modification to exercise a contract option, when the option was evaluated as part of the basis of award, and Board approval was provided as part of the award.
  - (c) Delivery or task orders issued under Basic Ordering Agreements or contracts previously approved by the Board.
  - (d) Basic operational goods and services, including utilities (e.g., electricity, water, and diesel fuel), software license, fees and software maintenance and support for existing software, rail and bus inventory parts, and bus tires.
- **604. Restrictions.** Procurement actions shall not be split to avoid threshold approval, or to avoid any other Authority procurement policies and procedures authorized by this Procurement Policy. Further, no procurement action, except as expressly authorized by this Procurement Policy or Authority procurement policies and procedures, shall be executed prior to receiving funding and management approval, and when applicable, Board approval.

#### SECTION 700 – POLICY DEVIATION

**701.** Deviation from the policies stated herein, except for the requirements of the Authority Compact, shall be approved by the Board unless the change is required by Federal law or regulation in which case the policies will be deemed changed. Deviation from Compact requirements is not authorized unless superseded by Federal law. Deviations from FTA policies shall be in accordance with DOT/FTA Cir. 42201.F, as amended.

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- (c) Organizational conflicts of interest;
- (d) Specifying only a "brand name" product instead of allowing "an equal" product to be offered while not providing salient characteristics of the product;
- (e) Any arbitrary action in the procurement process;
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  - (c) Where the requirement permits, establishing contract delivery schedules that encourage participation by DBE;
  - (d) Using the services and assistance of the Small Business Administration and the Department of Commerce.
  - (e) Requiring the prime contractor to take the necessary steps to ensure the maximum opportunity for DBE subcontractors, in accordance with the Authority's annual DBE goal established by the Board.

#### SECTION 501 – LIQUIDATED DAMAGES PROVISIONS

**501.** Liquidated damages provisions shall be included in any Authority contract for supplies, services, and construction, where the Authority is likely to incur a direct or indirect

economic loss if completion of the contract is delayed. Liquidated damages shall be established and assessed on a per day rate basis.

#### SECTION 600 - CONTRACT APPROVAL REQUIREMENTS

**601.** If the amount of a proposed contract is above the simplified acquisition threshold, initiation of procurement actions and award of contracts must be approved by the Board, subject to the approval thresholds set forth in §\_602 of this Section, either as a specific procurement action, as part of the annual budget approval, or as part of a program, which may include multiple procurement actions. The Board has delegated approval authority to the General Manager for emergency situations (see §\_203 of this Procurement Policy), and may delegate to the General Manager, as part of a programmatic approval, the authority to initiate, award, and modify contracts, without further action by the Board. The Board further authorizes the General Manager to delegate the approval of procurement initiation and award activities to subordinate officials of the Authority. The General Manager will establish procedures to provide for timely review and processing of all procurement actions.

**602.** Actions Requiring Board Approval. Board approval is required for the following actions, unless listed as an exemption in §\_603 of this Section:

AC	CTION DESCRIPTION	BOARD APPROVAL REQUIRED	
Α.	Procurement Initiation		
1.	All procurement actions, except as listed below and $\_603$ of this Section.	(a) Over \$1 million Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget.	
		(b) If less than \$1-million, but above the simplified acquisition threshold, and not on the list of procurement actions contained in the approved budget.	
2.	Real Estate Acquisitions	Over \$100,000 if not in the approved Environmental Impact Study.	
в.	Contract Awards		
1.	All awards, except as listed below.	(a)(a)—Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget. Over \$1 million.	
		(_b) If less than \$1 million but above the simplified acquisition threshold, and not on the list of approved procurement actions contained in the approved budget.	
		(be) Awards in excess of The lesser of \$500,000 or 10% over in excess of an "Initiale and Award" the amount previously approved by the Board, in the Plan of Contracts or otherwise, provided funds are available in the Operating Budget or in the approved Project budget for a capital expenditure.	
2.	Real Estate Acquisitions	Over \$250,000	
3.	Any award that represents a change to Board policy.	Any amount.	
4.	Any contract award exceeding the approved budget line item.	Any amount over the line item in the Operating Budget or in the approved Project budget for a capital expenditure.	
c.	Contract Modifications		
1.	All contract modifications, except as listed below	(a) Individual modifications over \$1 million.	
	in §_603 of this Section.	(b) Modifications Any modification that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget where the cumulative amount for all prior modifications against the contract exceeds \$1 million or 10% of the original contract award amount, whichever is higher, unless previously approved by the Board. Thereafter, only	

	modifications exceeding \$200,000 require Board approval.
2. Any modification exceeding the approved budget line item, including contingency, if any.	Any amount over the line item in the Operating Budget or in the approved Project budget for a capital expenditure.
D. Sole Source	
Any noncompetitive contract.	Over the simplified acquisition threshold Any award above the simplified acquisition threshold that has not been included in the Plan of Contracts approved by the Board as part of the adoption of the annual budget.

- 603. Exemptions from Board Approval. Board approval is not required for the following actions:
  - (a) All contracts and modifications procured under the Authority's simplified acquisition procedures.
  - (b) Any budgeted modification to exercise a contract option, when the option was evaluated as part of the basis of award, and Board approval was provided as part of the award.
  - (c) Delivery or task orders issued under Basic Ordering Agreements or contracts previously approved by the Board.
  - (d) Basic operational goods and services, including utilities (e.g., electricity, water, and diesel fuel), software licenses, <u>fees and</u> software maintenance and support for existing software, rail and bus- inventory parts, and bus tires).
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**701.** Deviation from the policies stated herein, except for the requirements of the Authority Compact, shall be approved by the Board unless the change is required by Federal law or regulation in which case the policies will be deemed changed. Deviation from Compact requirements is not authorized unless superseded by Federal law. Deviations from FTA policies shall be in accordance with DOT/FTA Cir. 42201.