



**Subsequent Agenda  
Customer Service and Operations Committee**

**May 08, 2014**

- I. Action Item**
  - A. Bus Service Adjustments Request for Public Hearing (J. Requa)
- II. Information Item**
  - A. Vital Signs Quarterly Report (A. Burnside)
  - B. NEPP Rollout (R. Troup/C. Kissal)

**June 12, 2014**

- I. Information Items**
  - A. Report on New Customer Service Outreach Initiatives (L. Bowersox)
  - B. Rail Service Standards Phase II (A. Burnside/R. Troup)
  - C. Title VI Requirements and Compliance (J. Wynne/D. Coram)

**July 10, 2014**

- I. Action Item**
  - A. Title VI Requirements and Compliance Approval (J. Wynne/D. Coram)

**September 11, 2014**

- I. Action Item**
  - A. Metro's Public Participation Plan (J. Wynn/L. Bowersox)
- II. Information Item**
  - A. Vital Signs Quarterly Report (A. Burnside)