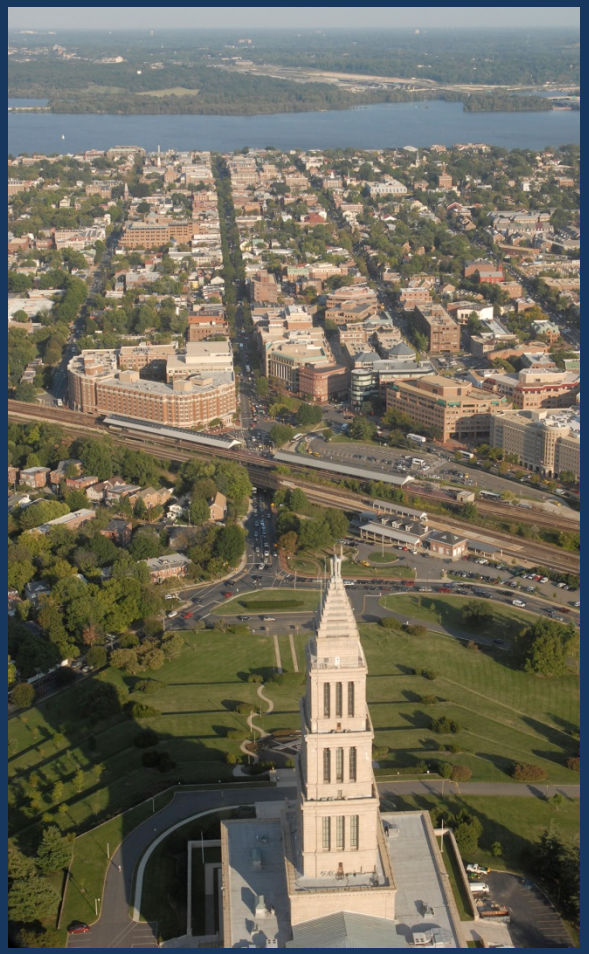
Public Input on GM Search

- Conducted two online surveys
  - Targeted survey
  - Public survey
- Simple, 4 minute format
- Public indicated qualities of the next GM to emphasize “a great deal”
- 1,600 completed surveys
- 60% rail; 40% bus
- One third from each region



King Street Station

Top 10 Qualities to Emphasize in Next General Manager

Priority*	Quality
1	Considers the needs of riders when making decisions
2	Places a priority on safety and improves safety for customers and employees
3	Responds quickly to address problems and issues with trains and buses
4	Innovative leader focused on performance and service delivery for the future
5	Builds, retains, and attracts a high performing team
6	Leader capable of a strategic vision while addressing day to day management
7	Ensures the organization is prepared for the future
8	A good communicator with stakeholders
9	Oversees plans for capital investments are made and achieved
10	Proven success in effectively overseeing operating and capital budgets

*Rank ordered based on percent saying should receive “a great deal” of attention by the Board of Directors