

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

<input checked="" type="radio"/> Action <input type="radio"/> Information	MEAD Number: 100316	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No
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TITLE:

Spring 2009 International Transit Studies Program

PURPOSE:

To receive authorization for Dr. Patricia Hendren, Department of Planning & Joint Development, to participate in the Spring 2009 International Transit Studies Program (ITSP) on Performance Measurement and Outcomes as per Metro travel policy governing international travel by staff. The participation cost (e.g., airfare, ground transportation, hotels, and per diem) is fully paid for by the ITSP and its sponsor, the Transit Cooperative Research Program (TCRP).

DESCRIPTION:

The ITSP is a semi-annual study mission sponsored by the Transit Cooperative Research Program to expose US transit professionals to the best transit practices around the world. Twelve individuals, no more than one per agency, are selected to participate at no cost to Metro. Each semi-annual mission explores a different issue facing the US transit industry.

The spring 2009 study mission will focus on performance measurement and outcomes, specifically quality control procedures that are used to achieve organizational goals and enhance the quality of service at public transport agencies in Southeast Asia. The study mission is scheduled from March 19 to April 3, 2009; and the itinerary includes Hong Kong, China; Singapore; Kuala Lumpur, Malaysia; and Taipei, Taiwan.

Dr. Hendren was selected for participation in the spring 2009 study mission because of her strong professional experience in the area of performance measurement. She has been leading Metro's efforts on prioritization of the capital improvement program, most recently for use of the federal stimulus funds. Her participation in the mission will allow her to share new ideas on how Metro can apply performance measurement techniques to align operational performance and capital investment with the Authority's strategic goals.

FUNDING IMPACT:

No impact on funding. All costs for travel and participation in the spring 2009 ITSP study mission are paid for by ITSP and its sponsor, TCRP.

RECOMMENDATION:

Authorize Dr. Patricia Hendren, Department of Planning & Joint Development, to participate in the spring 2009 ITSP, as per Metro`s travel policy governing international travel by staff.