

Agenda Customer Service, Operations and Safety Committee March 26, 2009 9:00 a.m.

- I. Approval of Agenda
- II. Approval of Minutes of January 8, 2009
- **III.** Operational Performance (G. Francis)

IV. Action Item

A. Creation of Technology Review Subcommittee (C. Zimmerman)

V. Information Items

- A. Metro's Transit Police Crime Statistics and Significant Facts (M. Taborn)
- B. Safety Performance Indicators (A. Dupigny-Samuels)
- C. West Ox Bus Facility (M. Victoria)

Washington Metropolitan Area Transit Authority

VI. Subsequent Agenda

Committee Members

- Mr. Chris Zimmerman, Chair
- Mr. Michael Brown, Vice Chair
- Mr. Jim Graham
- Mr. Peter Benjamin
- Mrs. Catherine Hudgins
- Mr. Neil Albert
- Ms. Elizabeth Hewlett
- Mr. Gordon Linton
- Mr. Jeff McKay
- Mr. Anthony Giancola
- Mr. Marcell Solomon
- Mr. William Euille