

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

| | | |
|---|------------------------|--|
| <input checked="" type="radio"/> Action <input type="radio"/> Information | MEAD Number: 100286 | Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No |
|---|------------------------|--|

TITLE:

Paratransit Eligibility Assessment Contracts

PURPOSE:

To request Board approval to initiate and award one or more contracts for a base period of two (2) years each with one renewable two-year option period to perform paratransit eligibility assessments as part of the eligibility certification function for MetroAccess paratransit service. This action will allow the substitution of potential new vendors for the same duration as the currently approved contracts with no additional budgetary impact.

DESCRIPTION:

The Department of Access Services administers contracts with two entities for the purpose of performing functional assessments as part of the paratransit eligibility function. These assessments are currently being performed at outsourced facilities by personnel that are outside of the direct control and supervision of Metro. The base period for these contracts is set to expire in June of 2009. Each contract contains provisions for two (2) two-year option periods.

As part of a re-evaluation of our business model, the Department of Access Services has determined that bringing the eligibility assessment function under the direct supervision of Metro and integration with our Free Ride, Travel Training, and Reduced Fare Programs will provide increased quality of service to our customers and will result in additional efficiencies in serving our customers with disabilities.

FUNDING IMPACT:

Budget: **Operating Budget, Fiscal 2010**

Office: **Eligibility Certificaton**

This Action: **\$200,000**

Remarks: **Existing contracts - \$400,000. This action reduces budgeted FY 2010 expense from \$400,000 to \$200,000. Award is subject to available funding in the FY2010 budget.**

RECOMMENDATION:

Approval to initiate and award one or more contracts for the performance of eligibility assessments for a two-year base period with one renewable two-year option period.