

AGENDA
CUSTOMER SERVICE, OPERATIONS AND SAFETY COMMITTEE
February 16, 2006
9:00 A.M.

- I. Approval of Agenda**
- II. Approval of Minutes of December 15, 2006**
- III. Reports:**
 - A. Quarterly Safety and Security Report
(F. Goodine, P. Hanson) SARP/MTPD**
 - B. Metro System Performance Report -
Performance Indicators and Customer
Satisfaction (J. Hughes) OPER**
- IV. Action Items:**
 - A. Request for Public Hearing for Elimination of
Regional Metrobus Routes 9B and 10P in
Virginia (V. Jackson) OPER**
 - B. Dupont Circle Art Project (M. McBride) PDEC**
- V. Subsequent Customer Service, Operations and Safety Committee
Agenda**

Committee Members:

Robert J. Smith, Chairman
Jim Graham, Vice Chairman
Charles Deegan
Gladys W. Mack
Dana Kauffman
Christopher Zimmerman
Dan Tangherlini
Catherine Hudgins
Gordon Linton