



**Subsequent Agenda
Customer Service and Operations Committee**

March 10, 2011

- I. Action Item**
 - A. Transitioning to Dulles: FY2012 Metrorail Service Plan (N. Bottigheimer)

- II. Information Items**
 - A. Vital Sign Scorecard of Operational Performance KPIs (A. Burnside)

April 14, 2011

- I. Action Item**
 - A. Rail Fleet Plan (D. Kubicek)

- II. Information Items**
 - A. Vital Sign Scorecard of Operational Performance KPIs (A. Burnside)
 - B. Operations Control Center (D. Kubicek)