

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

<input checked="" type="radio"/> Action <input type="radio"/> Information	MEAD Number: 100995	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No
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TITLE:

Data Expert - MetroAccess Class Action Settlement

PURPOSE:

To obtain Board approval increasing the contracting authority on contract CQ8099 with TranSystems, Inc., in the amount of \$15,933 for completion of the fourth and final MetroAccess Data Expert annual report as required in the 2008 agreement settling the class-action lawsuit. This action will bring the cumulative total of this contract to \$115,199.

DESCRIPTION:

In 2008, Metro settled an ADA class-action lawsuit brought by the Equal Rights Center (ERC) in 2004. The settlement required Metro to contract for the services of two independent firms to analyze and monitor (1) performance of service provision (Service Expert) and (2) data collection processes, protocols and system data integrity (Data Expert).

Metro contracted the services of TranSystems, Inc., to fulfill the requirements of the Data Expert, and Nelson Nygaard Inc., as the Service Expert. The settlement of the class-action suit requires the Service Expert and the Data Expert to each produce a total of four annual reports (an initial report, and three annual updates for each of the years of the 36-month compliance period) indicating Metro's degree of compliance with the terms and conditions of the settlement.

Demand for MetroAccess service dramatically increased since the settlement was finalized. At the time of the third year report, it became apparent to both parties that additional work would be required from the Data Expert due to the technological improvements made to the system during this time, as well as the increase in the volume of data that needed to be examined as a result of double digit growth in passenger volume.

Existing contracting authority was sufficient to complete work through the third annual report but will not be sufficient for the completion of the fourth and final annual Data Expert report. This action requests an increase in contracting

authority to modify contract CQ8099 in the amount of \$15,933 to complete the Data Expert's work, bringing the cumulative total for this contract to \$115,199. The work under this contract not only satisfies a requirement of the class-action settlement, it is consistent with Metro's goals of delivering quality service and using every resource wisely.

FUNDING IMPACT:

Budget:	Operating Budget, Fiscal 2011
Project/Account:	50303140 - Other Consultants
Project Manager:	Christian T. Kent
Project Department/Office:	Department of Access Services (31420)
This Action:	\$15,933
Remarks:	Positions: None Annual Expense: One-time expense

	FY 2011
Budget:	\$37,451*
This Action:	\$15,933
Prior Approval:	\$ 0
Remaining Budget:	\$ 21,518

*Supplemental (unbudgeted) one-time expense using available funding from "other consultants" line item.

RECOMMENDATION:

Approval to increase contracting authority of contract CQ8099 to TranSystems, Inc., in the amount of \$15,933 (\$115,199 cumulative total) for the completion of the Year Four Data Expert report as required in the settlement agreement of the class-action lawsuit between Metro and the Equal Rights Center (ERC).