

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

<input type="radio"/> Action <input checked="" type="radio"/> Information	MEAD Number: 103176	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No
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TITLE:

MTPD Bus Security Presentation

PRESENTATION SUMMARY:

Public safety on Metrobus has become a topic of increasing concern over the last few months, and was brought to the forefront with the shooting death of a mother and injury of her young daughter while boarding a Metrobus in early December, 2012. Members of the community, District of Columbia (DC) Councilmembers, representatives of ATU Local 689, bus operators and managers have called for increased security on buses and police response times by both MTPD and DC Metropolitan Police

PURPOSE:

The purpose of the MTPD security presentation is to provide Committee members with information on improvements to Metrobus security.

DESCRIPTION:

Crime reduction is a performance measure included in Metro's Strategic Plan. Metrobus crime accounts for just under 7% of all Part I Crime recorded by the Metro Transit Police.

Key Highlights:

- On average, Metrobus Part I Crime is less than one per million passengers
- Stakeholders express a need to reduce response times to calls for service
- MTPD is working with internal and external partners to increase police presence and improve security overall on Metrobus

Background and History:

While historically, the Metrobus crime rate has been low compared to

Metrorail Part I Crime, concerns have arisen from bus passengers and operators of an increase in crimes against persons, such as robbery and aggravated assaults. Snatches of electronic devices, while not considered a crime against a person, have increased on Metrobus since 2011 and are a source of concern because of the close contact between suspect and victim.

Metrobus operators have reported increased instances of assaults and disorderly passengers. In 2012 there were 74 bus operator assaults, an increase of 9 assaults from the same period (January through mid-December.)

In a recent customer satisfaction survey report for the first quarter FY2013, customers indicated that, "Security on Metro is rated quite high. In fact, Metro customers rate security on the bus, train, in-station, and at the bus stop higher than any other transit property in the country." Despite the positive responses identified in the survey, it is incumbent upon us to continue to provide the best possible security for our customers and employees.

Discussion:

Even though the Part I Crime rate on Metrobus is under one crime per million riders, passengers and operators express a concern for vulnerability to disorder, vandalism and simple assaults. The Board has approved an additional 32 sworn police officers for Metrobus. MTPD is fulfilling this resource with aggressive recruitment and hiring over the last few months, and expects these officers be available for Metrobus patrol in late 2013 after completion of training. Internally in the last year, resources were dedicated to increasing security on Metrobus by implementing the following programs:

- High Intensity Targeted Enforcement (HITEs)
- Surge Deployments
- Mobile Patrol Checks
- More uniformed officer presence on buses

MTPD has worked with partners in WMATA and in the region to improve security through:

- Safety meetings with bus operators

- Community outreach events
- Crime prevention campaign with Metropolitan Police Department
- Youth Forum and planned outreach

MTPD has made plans for enhanced communication practices with Metrobus Operations Control Center. MTPD and Metrobus have also initiated more open discussions to determine the best use of resources and better coordination between WMATA departments.

FUNDING IMPACT:

Define current or potential funding impact, including source of reimbursable funds.	
Project Manager:	MTPD Chief Michael A. Taborn
Project Department/Office:	MTPD

TIMELINE:

Previous Actions	<p>July 1, 2012 – 32 additional police officers approved for increased security on Metrobus</p> <p>January, 2012 – Present – MTPD conducted 8 -10 High Intensity Targeted Enforcement (HITEs) monthly</p>
Anticipated actions after presentation	<p>Ongoing - Better coordination and communication with Metrobus OCC</p> <p>Ongoing - More partnering with DC MPD for Metrobus crime prevention and uniformed presence</p> <p>Ongoing- Continued preparation for Youth Initiative</p> <p>Ongoing - Increased community outreach</p>



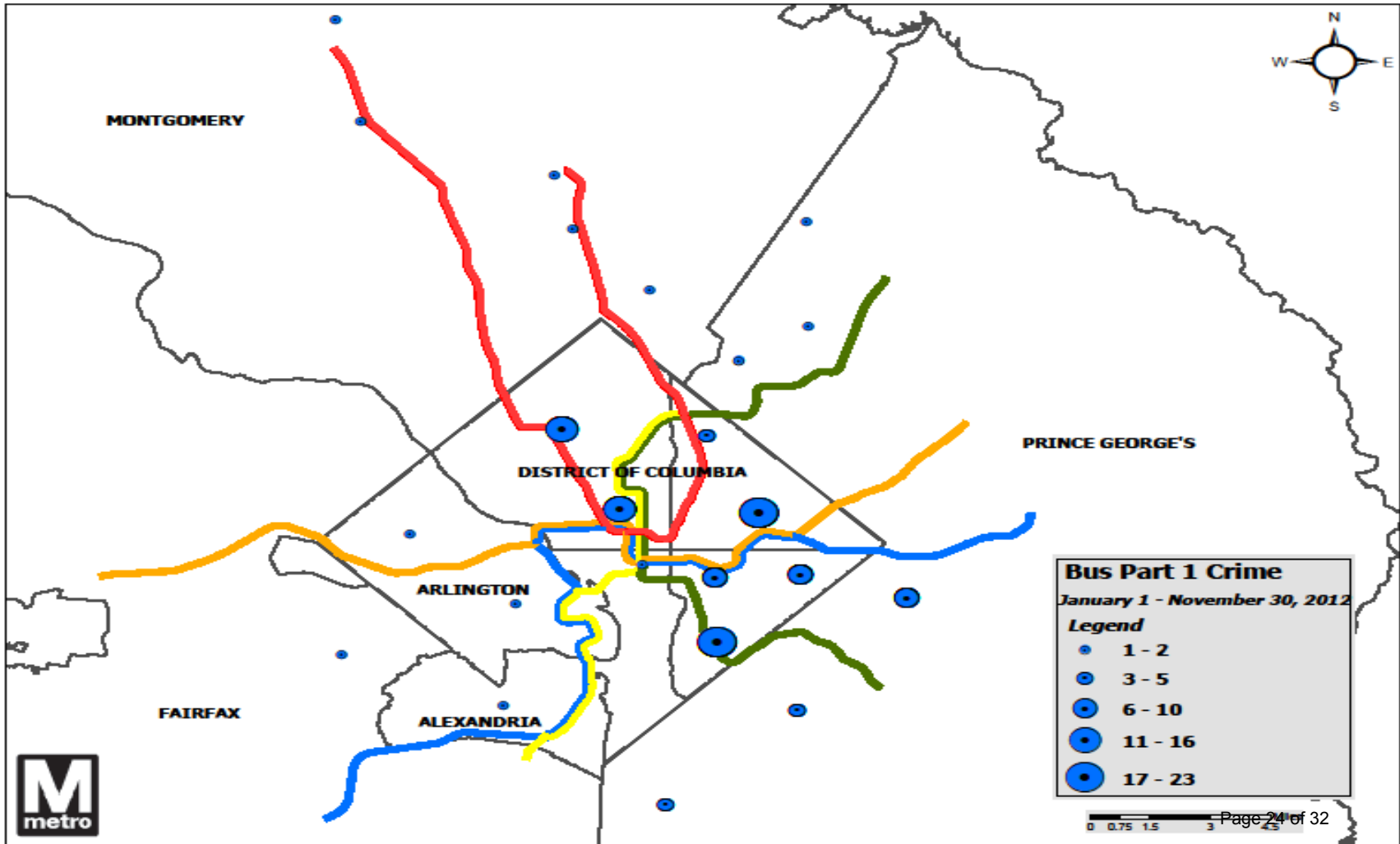
Security Report

Safety and Security Committee

January 10, 2013



Bus Map of Part I Crime

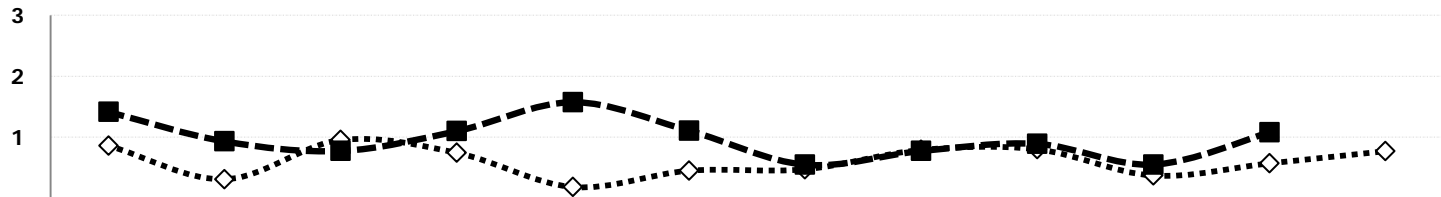




Bus Crime Rate

Bus Crime Rate Comparison 2011 vs 2012

Crime Rate
Per Million Riders



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
---◇--- CY 2011 Metrobus	0.86	0.31	0.95	0.74	0.18	0.45	0.47	0.79	0.80	0.37	0.57	0.77
-■- CY 2012 Metrobus	1.41	0.93	0.77	1.10	1.57	1.11	0.55	0.77	0.89	0.55	1.08	

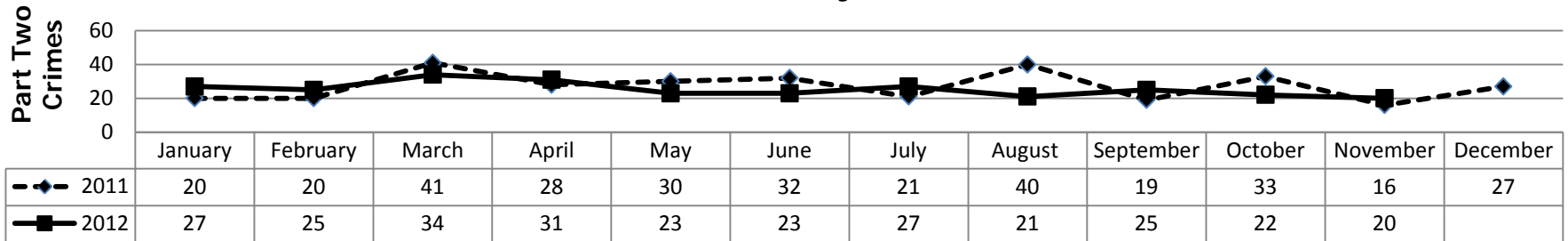
Metrobus Part I Crime
January - November

2011 – Average 7 Part I Crimes Per Month
2012 – Average 11 Part I Crimes Per Month



Part II Bus Crime

Bus Part II Crime Data 2011 vs 2012 By Month



Metrobus Part II Crimes January - November

2011 – Average 27 Part II Crimes Per Month

2012 – Average 25 Part II Crimes Per Month



Bus Crime Initiatives

- Metrobus Enforcement Division deployed in uniform versus casual clothes
 - HITEs
 - Bus SAFE
-
- ✓ Hire and train 32 additional sworn police officers
 - ✓ Surge Deployments
 - ✓ Mobile Patrol Checks
 - ✓ Partnering with DC MPD





Internal Partnering

- Targeted patrol overtime detail
- Safety Meetings with bus operators
- Enhanced communication practices with Bus OCC
- Local 689 meetings
- Youth Initiative / Marketing
- Bus training



Bus Shields





External Partnering

- Rock Throwing / Vandalism crime prevention campaign with MPDC
- Community Outreach
- Youth Forum

A Reminder from DC Police and Metro Transit

Don't throw rocks!

It's dangerous and against the law.

Throwing rocks at buses or cars is not just a prank ... it's a dangerous crime. And if you do it, you could face penalties ranging from a \$500 fine up to 10 years in prison if someone is injured.



Think twice and just don't do it!



PARENTS: You are strongly encouraged to be aware of youth activities in your community and remind children not to throw rocks or other dangerous objects.

REPORT DANGEROUS BEHAVIOR

  Metro Transit Police: (202) 962-2121
MPD/DC Police: 911 or (202) 727-9099
Text your tip: 50411