



**Agenda**  
**Customer Service, Operations and Safety Committee**  
**January 8, 2009**  
**9:00 a.m.**

- I. Approval of Agenda**
- II. Approval of Minutes of December 4, 2008**
- III. Operational Performance (G. Francis)**
- IV. Action Items**
  - A. Authorization For Public Hearing To Discontinue Route N22 (J. Hughes)
- V. Information Items**
  - A. Metro's Transit Police Crime Statistics and Significant Facts (M. Taborn)
  - B. Safety Performance Indicators ( A. Dupigny-Samuels)
  - C. Inauguration Update (J. Catoe) (No materials included)
- VI. Subsequent Agenda**

**Committee Members**

Mr. Jim Graham, Chair  
Mr. Gordon Linton, Vice Chair  
Mr. Chris Zimmerman  
Mr. Peter Benjamin  
Mrs. Catherine Hudgins  
Mr. Neil Albert  
Ms. Elizabeth Hewlett  
Mr. William Euille  
Mr. Marion Barry  
Mr. Jeff McKay  
Mr. Anthony Giancola  
Mr. Marcell Solomon