



**AAC**

**Accessibility Advisory Committee**

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

**AGENDA**  
**MetroAccess Subcommittee**

January 16, 2018, 4:00 - 6:00 p.m.

*Please silence your mobile devices.*

*The audio of this meeting is being recorded and is made part of the public record.*

- 4:00 p.m. Call to Order
- 4:05 p.m. Review of Agenda & Minutes from Prior Meeting
- 4:15 p.m. Customer Service & Outreach Reports
- 4:25 p.m. Michael Wilson Award and Rush Award
- 4:35 p.m. MetroAccess Door-to-Door Policy Overview/Refresher
- 5:00 p.m. MetroAccess Quality Assurance Report –MTM
- 5:20 p.m. OIG Report Discussion
- 5:30 p.m. Public Comment Period
- 6:00 p.m. Adjourn

*Date of Next Subcommittee Meeting:*

**February 20, 2018**