



**AAC**

**Accessibility Advisory Committee**

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

**AGENDA**  
**MetroAccess Subcommittee**

Monday, July 15, 2019, 4:00 - 6:00 p.m.

***Please silence your mobile devices.***

*The audio of this meeting is being recorded and is made part of the public record.*

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|-----------|---|
| 4:00 p.m. | Call to Order   |
| 4:05 p.m. | Review of Agenda & Minutes from Prior Meeting                   |
| 4:10 p.m. | Customer Service & Outreach Reports                             |
| 4:15 p.m. | Michael Wilson Award and Rush Award                             |
| 4:20 p.m. | Transport DC: Gerald Kasunic                                    |
| 4:40 p.m. | Updates on Abilities Ride New Providers and Sedans              |
| 4:50 p.m. | Discussion on Roll out of Arrival Calls and Ranger Improvements |
| 5:00 p.m. | MetroAccess Refund Policy: Build the Plan Committee Discussion  |
| 5:15 p.m. | MetroAccess Work Plan: Allison Anderson                         |
| 5:30 p.m. | Public Comment Period   |
| 6:00 p.m. | Adjourn   |

*Date of Next Subcommittee Meeting:*  
**September 16, 2019**