



# AAC

## Accessibility Advisory Committee

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

### AGENDA MetroAccess Subcommittee

November 21, 2016, 4:00 - 6:00 p.m.

*Please silence your mobile devices.*

*The audio of this meeting is being recorded and is made part of the public record.*

- |           |   |
|-----------|---|
| 4:00 p.m. | Call to Order                                 |
| 4:05 p.m. | Review of Agenda & Minutes from Prior Meeting |
| 4:10 p.m. | Customer Service & Outreach Reports           |
| 4:15 p.m. | MetroAccess Route Trip Insertion Process      |
| 4:45 p.m. | OCC Customer Service: Annual Update           |
| 5:15 p.m. | New Business                                  |
| 5:30 p.m. | Public Comment Period                         |
| 6:00 p.m. | Adjourn                                       |

*Date of Next Subcommittee Meeting:*

**December 19, 2016**