

MetroAccess Subcommittee Employee Recognition Meeting Date: January 19, 2015

Michael Wilson Recognition Award Recipient Mr. Sevket Piroglu Diamond Transportation

Mr. Sevket Piroglu has been a MetroAccess operator since July 31, 2012. Mr. Piroglu joined the Diamond Transportation team on July 1, 2013. Since his employment with Diamond Transportation, Mr. Piroglu has recorded a prominent On-Time Performance rate of 95%, with 5,589 completed trips, zero reportable incidents, and has maintained perfect attendance. Mr. Piroglu has proven to be a reliable and enthusiastic employee. In December 2015, Mr. Piroglu was recognized by Diamond Transportation for his Excellent On-Time Performance and Perfect Attendance.

During his tenure, Mr. Piroglu has received fifteen customer commendations, recognizing him for providing exemplary customer service. A recent customer commendation stated, "Thank you to the driver that helped me on and off the van in a safe way, being a safe driver, and getting me to work on time today. This driver was well mannered and did an excellent job. He made my day." Mr. Piroglu takes pride in his work by showing that safety is his number one priority, not only for himself, but his passengers, as well as other motorists on the road. From the onset, Mr. Piroglu stood out among the rest as a distinct individual for his impeccable attention to detail, ability to cooperate with others, and positive attitude. He has impressed his peers and management with his unwavering commitment to providing quality MetroAccess Service.

Mr. Piroglu is an enormous asset to the Diamond Transportation team, and it is a pleasure to recognize Mr. Piroglu for his contribution to MetroAccess Service.