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**MetroAccess Subcommittee Employee Recognition  
Meeting Date: March 21, 2016**

**Michael Wilson Recognition Award Recipient  
Mr. Anthony Hall  
Transdev**

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Anthony Hall has been a MetroAccess operator since October 2012, and joined the Transdev team in April 2013. During his tenure with Transdev, Mr. Hall has recorded a prominent On Time Performance rate of 96%, with 6,697 completed trips, zero reportable incidents, and excellent attendance. Transdev's management team has recognized Mr. Hall's strong performance by his measurable success in the field and unwavering dedication to customers.

Over the course of his employment, Mr. Hall has received fourteen customer commendations, recognizing him for providing exemplary customer service. Mr. Hall is well known for being compassionate, respectful, and kind. A recent customer commendation received in December 2015 stated "I would like to commend the driver for a job well done. The driver was wonderful! The driver was so very helpful and friendly."

To his peers, Mr. Hall is well known for his impressive attentiveness, knowledge, and devotion to the operation. Mr. Hall effortlessly captures the essence of selflessness each and every day by imparting his wisdom and patience to every person that he encounters. Regularly, he also devotes time to train new hires on MetroAccess guidelines to maintain and strengthen operator consistency.

Mr. Hall brings enormous enthusiasm to Transdev, and it is a pleasure to recognize Mr. Hall for his contribution to MetroAccess Service.