



Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

**FY16 METROACCESS SUBCOMMITTEE WORK PLAN
STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2016-03	MetroAccess Customer Service	6/20/16	Presenter: MTM	
2016-31	OCC Tour (Q&A)	6/20/16		
2016-32	Work Plan	6/20/16	Development - 2017	
2016-24	Travel Accessibility Guide	7/18/16	Free Ride Benefit	
2016-22	Work Plan	7/18/16	Development - 2017	
2016-16	MetroAccess vehicle review (new)	9/19/16	Accessibility safety features	
2016-27	Safety	10/17/16	Lift Demonstration	
2016-30	OCC-Service Delivery Relationship/Training	10/17/16	Testimonials	
2016-08	MetroAccess Next Van Service	11/21/16	Real Time Information	
2016-06	MetroAccess Quality Assurance	12/19/16	Presenter: MTM	

**COMPLETED - FY16 METROACCESS SUBCOMMITTEE WORK PLAN
 STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2016-20	Sensitivity Training	5/16/16	Customer Service/Drivers	11/16/15
2016-13	Safety	12/21/16	Seat Belt Waiver/Securements	12/21/15
2016-07	Alternatives to Paratransit Service	12/21/16	Maryland Abilities Ride	1/19/16
2016-29	Maryland Abilities Ride Proposal	2/16/16	Open Discussion	2/16/16
	RFI Update and Discussion	3/21/16	Open Discussion	3/21/16
2016-26	Safety	4/18/16	Seat Belt incident statistics: Don Scruggs	4/18/16
2016-09	MetroAccess Scheduling in the Region	5/16/16	Presenter: MV Transportation (Field Trip)	5/16/16