



AAC

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

AGENDA
MetroAccess Subcommittee

February 20, 2018, 4:00 - 6:00 p.m.

Please silence your mobile devices.

The audio of this meeting is being recorded and is made part of the public record.

- 4:00 p.m. Call to Order
- 4:05 p.m. Review of Agenda & Minutes from Prior Meeting
- 4:10 p.m. Customer Service & Outreach Reports
- 4:15 p.m. Michael Wilson Award and Rush Award
- 4:20 p.m. MetroAccess Customer Satisfaction Survey
- 4:50 p.m. Door-to-Door Overview/Refresher
- 5:15 p.m. Abusive Behavior Process
- 5:30 p.m. Public Comment Period
- 6:00 p.m. Adjourn

Date of Next Subcommittee Meeting:

March 19, 2018