



**AAC**

**Accessibility Advisory Committee**

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

**AGENDA**  
**MetroAccess Subcommittee**

September 15, 2014, 4:00 - 6:00 p.m.

*Please silence your mobile devices.*

*The audio of this meeting is being recorded and is made part of the public record.*

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| 4:00 p.m. | Call to Order  |
| 4:05 p.m. | Review of Agenda & Minutes from Prior Meeting  |
| 4:10 p.m. | Customer Service & Outreach Reports  |
| 4:15 p.m. | MetroAccess Customer Satisfaction and Knowledge & Usage Surveys: Discussion with Jason Minser                |
| 5:00 p.m. | Bus Service/Bus Stop Consolidation:<br>Impact on MetroAccess Service – Oxon Hill Area Bus Study: James Hamre |
| 5:30 p.m. | Public Comment Period  |
| 6:00 p.m. | Adjourn  |

*Date of Next Subcommittee Meeting:*

**Monday, October 20, 2014**