

**AAC**

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

FY16 METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2016-02	MetroAccess Ridership Projections for FY17, Cost and Initiatives	10/19/15		
2016-03	Alternative to Paratransit Service	10/19/15		
2016-03	MetroAccess Customer Care	11/16/15	Customer Service Review (Will be rescheduled)	
2016-04	GPS system on MetroAccess	11/16/15	Update (Will be rescheduled)	
2016-05	MetroAccess Door-to-Door Program	12/21/15	R&D Discussion - Effectiveness of program: customer perspective (Will be rescheduled)	
2016-06	MetroAccess Quality Assurance	12/21/15	Presenter: MTM (Will be rescheduled)	
2016-07	Alternatives to Paratransit Service	12/21/15	Maryland Pilot Program (Will be rescheduled)	
2016-08	MetroAccess Next Van Service	1/19/16	Real Time Information (Original: 2014-31) (Will be rescheduled)	
2016-09	MetroAccess Scheduling in the Region	1/19/16	Presenter: MV Transportation (Field Trip)	
2016-10	Conditional Eligibility	1/19/16	Discussion: Understanding the concept	

MetroAccess Subcommittee
Status of Recommendations and Actions
Meeting: September 21, 2015

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2016-11	Stops at non-Metro Locations	2/16/16	Large venue pick-up and drop-off locations	
2016-12	Pick-up and Appointment time statistics	2/16/16	Presenter: Leroy Hayford	
2016-13	Safety	2/16/16	Prevention & Injury	
2016-14	MetroAccess service area	3/21/16	(Policy and Times of Service)	
2016-15	MetroAccess Grandfather Policy	3/21/16		
2016-16	MetroAccess vehicle review (new)	3/21/16	Accessibility features	
2016-17	Vendors - MetroAccess Taxi Cab services	4/18/16	Who/What/When and Stats	
2016-18	Fare Policy for MetroAccess	4/18/16	Metro Budget (update)	
2016-19	NEPP for MetroAccess	4/18/16	SmartTrip and using Metro paratransit fare media in other jurisdictions	
2016-20	Sensitivity Training	5/16/16	Customer Service/Drivers	
2016-21	Fixed Route Comparability	5/16/16	Review - paratransit travel times from one destination to another	
2016-22	Work Plan	5/16/16	Development FY17	
2016-23	Mystery Riders Program	5/16/16	R&D Discussion	
2016-24	Travel Accessibility Guide	6/20/16	Promotion of Fixed Route Service	
2016-25	Alternative Forms of Transportation in MD	6/20/16		

Note: Quarterly Meeting Recommendations are marked with an asterisk symbol.