

600 Fifth Street NW Washington, DC 20001 202-962-6060

## **FY15 METROACCESS SUBCOMMITTEE WORK PLAN** STATUS OF RECOMMENDATIONS AND ACTIONS

	Real Time Information (Original: 2014-31)	8/17/15	MetroAccess Next Van Service	2015-24
	Maryland Pilot Program	7/20/15	Alternatives to Paratransit Service	2015-23
	Presenter: MTM	7/20/15	MetroAccess Quality Assurance	2015-22
	R&D Discussion - Effectiveness of program: drivers/customer perspective	6/15/15	MetroAccess Door-to-Door Program	2015-21
		6/15/15	MetroAccess Customer Guide (Update)	2015-20
		5/18/15	MetroAccess Long-term Sustainability Study	2015-19
		4/20/15	Smart Phone update	2015-18
	Promotion of Fixed Route Service	3/16/15	Travel Training	2015-17
	R&D Discussion	3/16/15	Mystery Riders Program	*2015-16
		2/17/15	MetroAccess SmarTrip (update)	2015-15
		2/17/15	Transit Accessibility Guide	2015-14
		1/20/15	MetroAccess Long-term Sustainability Study	2015-12
		1/20/15	GPS system on MetroAccess (Update)	2015-11
	Marketing of Fixed Route Services	12/15/14	Coordination Study	2015-32
		1 1 1 1		(A)ction
Completion Date	Status	Target Date	Description	Item Number or

MetroAccess Subcommittee
Status of Recommendations and Actions
Meeting: November 17, 2014

Item Number or (A)ction	Description	Target Date	Status
2015-25	MetroAccess Scheduling in the Region	8/17/15	Presenter: MV Transportation (Field Trip)
2015-26	Frequent User Pass for MetroAccess Customers	9/21/15	
2015-27	Eligibility Process	10/19/15	Streamlining for non-changing conditions
2015-28	Door-to-Door service Training	11/16/15	Taxi Contractors (Pilot Program)
2015-29	Stops at non-Metro Locations	11/16/15	Large venue pick-up and drop-off locations
2015-30	Bus service changes	12/21/15	The impact to MetroAccess customers
2015-31	Pick-up and Appointment time statistics	12/21/15	

Note: Quarterly Meeting Recommendations are marked with an asterisk symbol.

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## **COMPLETED - FY15 METROACCESS SUBCOMMITTEE WORK PLAN** STATUS OF RECOMMENDATIONS AND ACTIONS

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11/17/14	Services that accept MetroAccess and other forms of fare	11/17/14	Compact: Bus Service	2015-10
10/20/14		12/1/14	MetroAccess Eligibility Process	2015-13
9/15/14		10/20/14	MetroAccess Bus Stop and High Density Areas (Update)	2015-09
10/20/14	Report from Safety Office	10/20/14	Seat Belt Safety	2015-08
9/15/14	Knowledge and Usage	9/15/14	MetroAccess Survey	2015-07
8/18/14		8/18/14	Work Plan (Update)	2015-05
8/18/14		8/18/14	MetroAccess Stops on Non-Metro Property	2015-04
8/18/14	Oxon Hill Area Bus Study (rescheduled)	8/18/14	Consolidation/Elimination of Bus Service: Impact on MetroAccess Service	2015-03
7/21/14	DC Taxi Dialysis Pilot	7/21/14	Alternatives to Paratransit Service	2015-02
7/21/14	Presenter: Frank Roth	7/21/14	Travel Training and Outreach update	2015-01
Completion Date	Status	Target Date	Description	Item Number or (A)ction
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