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METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION

Meeting Date: July 20, 2015

Michael Wilson Recognition Award Recipient

Mr. Isaac Davis

Diamond Transportation

Isaac Davis has been a MetroAccess operator since September 9, 2009, and joined the Diamond Transportation team on July 1, 2013. During his tenure with Diamond Transportation, Mr. Davis has recorded a prominent On Time Performance rate of 94%, with 3,540 completed trips, zero reportable incidents, and has maintained an excellent attendance record. During Diamond Transportation's 30th Anniversary Banquet in January 2015, Mr. Davis received awards for Perfect Attendance, Highest Customer Commendations, and Maintaining an Accident Free Record.

Over the course of his employment Mr. Davis has received numerous customer commendations, recognizing him for providing exemplary customer service. Mr. Davis is well known for being very kind, considerate, and always willing to lend a helping hand. A recent customer commendation received March 2015 stated "I would like to give my driver this morning Isaac Davis a commendation. He was very courteous, professional, helpful, and a very good driver. He made my commute very pleasant. Thank you for sending him to pick me up." Regularly, he devotes time to train new hires on MetroAccess guidelines to maintain and strengthen operator consistency. During his leisure time, he enjoys spending quality time with his two year old son and family.

Mr. Davis brings enormous enthusiasm to the Diamond Transportation team, and it is a pleasure to recognize Mr. Davis for his contribution to MetroAccess Service.