



**Accessibility Advisory Committee**

600 Fifth Street NW  
 Washington, DC 20001  
 202-962-6060

**FY15 METROACCESS SUBCOMMITTEE WORK PLAN  
 STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2015-11	GPS system on MetroAccess (Update)	1/20/15		
2015-12	<del>MetroAccess Long-term Sustainability Study</del>	1/20/15		
2015-14	Transit Accessibility Guide	2/17/15		
2015-15	MetroAccess SmartTrip (update)	2/17/15		
*2015-16	Mystery Riders Program	3/16/15	R&D Discussion	
2015-17	Travel Training	3/16/15	Promotion of Fixed Route Service	
2015-18	Smart Phone update	4/20/15		
2015-19	MetroAccess Long-term Sustainability Study	5/18/15		
2015-20	MetroAccess Customer Guide (Update)	6/15/15		
2015-21	MetroAccess Door-to-Door Program	6/15/15	R&D Discussion - Effectiveness of program: drivers/customer perspective	
2015-22	MetroAccess Quality Assurance	7/20/15	Presenter: MTM	
2015-23	Alternatives to Paratransit Service	7/20/15	Maryland Pilot Program	
2015-24	MetroAccess Next Van Service	8/17/15	Real Time Information (Original: 2014-31)	

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2015-25	MetroAccess Scheduling in the Region	8/17/15	Presenter: MV Transportation (Field Trip)	
2015-26	Frequent User Pass for MetroAccess Customers	9/21/15		
2015-27	Eligibility Process	10/19/15	Streamlining for non-changing conditions	
2015-28	Door-to-Door service Training	11/16/15	Taxi Contractors (Pilot Program)	
2015-29	Stops at non-Metro Locations	11/16/15	Large venue pick-up and drop-off locations	
2015-30	Bus service changes	12/21/15	The impact to MetroAccess customers	
2015-31	Pick-up and Appointment time statistics	12/21/15		

Note: Quarterly Meeting Recommendations are marked with an asterisk symbol.



Metropolitan Transportation Authority

STATUS OF RECOMMENDATIONS AND ACTIONS  
 MEETING: DECEMBER 15, 2014

FOR MORE INFORMATION  
 CONTACT: (212) 312-1234  
 WWW.MTA.NY.GOV

## COMPLETED - FY15 METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2015-01	Travel Training and Outreach update	7/21/14	Presenter: Frank Roth	7/21/14
2015-02	Alternatives to Paratransit Service	7/21/14	DC Taxi Dialysis Pilot	7/21/14
2015-03	Consolidation/Elimination of Bus Service: Impact on MetroAccess Service	8/18/14	Oxon Hill Area Bus Study (rescheduled)	8/18/14
2015-04	MetroAccess Stops on Non-Metro Property	8/18/14		8/18/14
2015-05	Work Plan (Update)	8/18/14		8/18/14
2015-07	MetroAccess Survey	9/15/14	Knowledge and Usage	9/15/14
2015-08	Seat Belt Safety	10/20/14	Report from Safety Office	10/20/14
2015-09	MetroAccess Bus Stop and High Density Areas (Update)	10/20/14		9/15/14
2015-13	MetroAccess Eligibility Process	12/1/14		10/20/14
2015-10	Compact: Bus Service	11/17/14	Services that accept MetroAccess and other forms of fare	11/17/14
2015-32	Coordination Study	12/15/14	Marketing of Fixed Route Services	12/15/14

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