



## Accessibility Advisory Committee

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

**METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION  
MICHAEL WILSON RECOGNITION AWARD  
Meeting Date: AUGUST 20, 2012**

**Mr. Bert Smith – Assistant Dispatch Manager, MV Transportation,  
MetroAccess Operations Call Center, Hyattsville, MD**

---

Mr. Bert Smith has been employed with MV Transportation since June 2009. He came on board with the company as a reservation agent. Mr. Smith assumed the role of Dispatch Agent six months later in January 2010. This rising star was promoted to Dispatch Supervisor by the end of 2010. As of June 2012, Mr. Smith was promoted once again to the position of Assistant Dispatch Manager.

MV Transportation is proud to present Mr. Bert Smith as the first recipient of the Michael Wilson Recognition Award. Mr. Wilson played an integral part in Mr. Smith's development and served as a mentor and coach. Mr. Wilson imparted in this mentee the skills of not only being technically proficient but a work ethic and professionalism that Mr. Wilson demonstrated every day on the job. Mr. Smith continues to carry the torch Mr. Mike Wilson exemplified as a MetroAccess employee and it is only fitting that we present this prestigious award to Mr. Bert Smith.