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Accessibility Advisory Committee

METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION:

Meeting Date: JULY 16, 2012

Ms. Stephanie Newsome – Operations Call Center Road Supervisor, MV Transportation, MetroAccess Operations Call Center, Hyattsville, MD

Ms. Stephanie Newsome has been employed with MV Transportation since September 2010. She came on board with the company as a part of the MetroAccess No Show team. Ms. Newsome was promoted after a year and a half into her current position of MetroAccess Road Supervisor. Ms. Newsome was the recent employee recipient of the 2012 MV Transportation Woman of the Year Award which recognized women who have served the community in which they reside. She was recognized for her service and dedication not only to MV Transportation but to her community at large.

Mr. Lamar McClain – Operator, MV Transportation, Capitol Heights, MD Base

Mr. Lamar McClain has been employed with MV Transportation since September 2009. Mr. McClain received the employee 2012 MV Transportation Man of the Year Award. This veteran operator was singled out for his dedication and commitment to serving MetroAccess customers as well as his local community. Customers have described Mr. McClain as a courteous and professional operator that is sensitive to the needs of customers and delivers excellent customer service.