

## METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION: Meeting Date: MAY 21, 2012

Ms. Coria Alston – Reservations Agent, MV Transportation, MetroAccess Operations Call Center, Hyattsville, MD

Ms. Coria Alston has served as a MetroAccess reservations agent since January 2006. Ms. Alston has received numerous commendations over the span of her tenure for the excellent customer service she has provided to MetroAccess customers. Recently, she was been nominated to be an "On The Job" trainer for the MetroAccess Reservations Department so that she can be an example and positive role model for new reservations agents.