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METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION

Michael Wilson Staff Recognition Award

Meeting Date: SEPTEMBER 17, 2012

Mr. Orlando Phillips – Behind the Wheel Trainer, MV Transportation, Beltsville, MD Base

Mr. Orlando Phillips has been employed with MV Transportation since January 2012. In the eight months that Mr. Phillips was employed as a MetroAccess Operator, he has amassed twenty commendations submitted by twenty different MetroAccess customers. Mr. Phillips has left an unforgettable impression upon the customers he has served in his brief tenure. Customers time and again praise Mr. Phillips on his high degree of professionalism, customer service, and good attitude.

Last month, Mr. Phillips concluded training for a new position and is now a Behind the Wheel Trainer for the MV Transportation Beltsville, MD base, where he will have the opportunity to be a mentor to new operators.

We commend Mr. Orlando Phillips for his dedication and on-the-job excellence in serving our MetroAccess ridership.