



Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

**FY13 METROACCESS SUBCOMMITTEE WORK PLAN
STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2012-17	MetroAccess utilization of tolled roadways (ICC)	3/19/2012	Postponed by AAC. New date TBD.	
2012-18	Develop detailed problem statement to provide direction for revision of customer information materials and strategies	3/19/2012	Educational work group in the process of discussing distribution of MetroAccess educational videos, Eligibility fact sheets, and outreach strategies. Next meeting July 16 th .	
2012-20	Review door-to-door policy	6/18/2012	Educational work group in the process of discussing policy. Next meeting July 16 th .	
2013-01	MetroAccess Bus Stop Sign discussion	7/16/2012		
2013-03	Fare Calculator (Update)	7/16/2012		
2013-04	Seatbelt and Securement presentation	8/20/2012		
2013-05	New contract implementation (Update)	6/17/2013		

FY 2012 COMPLETED

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2011-3 (A)	Support of MetroAccess Contract Extension	4/4/2011	Approved	4/4/2011
2011-4	Inform public of new open forum (public comment format) at MACS Subcommittee	5/2/2011	Complete	5/2/2011
2011-8	Revise MACS Performance Report	6/6/2011	Complete	6/6/2011
2011-9	Establish Subcommittee Quorum Requirement	6/6/2011	Complete. AAC determined that two or more AAC members constitute a quorum at Subcommittee meetings.	6/6/2011
2012-1	Establish MetroAccess Fare Policy Working Group	7/25/2011	Complete	8/15/2011
2012-5	Discuss use of customer surveys to obtain feedback on MACS service and operating policies (including fares)	8/15/2011	Complete	8/15/2011
2012-8	Review Fixed Route Travel Time Comparability	9/19/2011	Complete	8/15/2011
2012-7	Chairman to Address Vendor conference and report back to Committee	9/19/2011	Complete	9/19/2011
2012-10	Review MetroAccess/Access-A-Ride (NYCT) Taxi Use Comparison research	9/19/2011	Complete	9/19/2011
2012-2	Establish FY 2012 Subcommittee Work Plan	10/17/2011	Complete Subcommittee may add items at future meetings.	10/17/2011

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2012-3	Safety and Accountability Process Working Group	9/19/2011	Complete	10/17/2011
2012-4	MetroAccess Fare Policy Working Group Issues Recommendation	10/17/2011	Complete	11/21/11
2012-6	Establish focus groups by teleconference to discuss safety, service reliability, and customer service needs for next contract	11/21/2011	Complete	11/21/11
2012-11	Town Hall meetings on proposed business model for next paratransit contract	10/17/2011	Complete	11/21/11
2012-12 (A)	Respond to letter from AFA to WMATA regarding FY2011 MetroAccess budget	11/21/2011	Complete	11/21/11
2012-9 (A)	Assemble work group to review customer information materials.	12/19/2011	Complete	12/19/11
2012-13	Formal Fare Policy Recommendations, which will come from the Fare Policy Working Group	1/3/2012	Complete	1/17/2012
2012-14	Fare Media Return	1/17/2012	Complete	2/21/2012
2012-15	Review actions taken on Reilly report recommendations	2/21/2012	Complete	2/21/2012
2012-16	Identify human services agencies in need of transition to EZ-Pay use	2/21/2012	Complete (Item withdrawn)	3/19/2012

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2012-19	Review MetroAccess fare calculator proposal	5/21/2012	Complete	5/21/2012
2012-21	Review AAC participation in MetroAccess appeals process	5/21/2012	Complete	5/21/2012
2013-02	Review possible adjustments to trip payment procedures for human services agencies	8/20/2012	Complete (Item moved to BRS work plan)	6/18/2012