



Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
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FY13 COMPLETED METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2013-01	MetroAccess Bus Stop Sign discussion	7/16/2012	Completed Presentation by Kryss Ochia and Scottie Borders;	7/16/2012
2013-03	Seatbelt and Securement presentation	8/20/2012	Completed Presentation by Don Scruggs	8/20/2012
2013-19	Open Payment System	5/20/13	Completed Transferred to BRS 2013 work plan	7/16/2012
2013-20	Metrorail and Wheelchair Ergonomics Study (update)	6/17/13	Completed Transferred to BRS 2013 work plan	7/16/2012
2013-05	Knowledge and Usage Survey (Update)	9/17/2012	Completed Presenter A. Simon	9/17/2012
2013-04	Present MAS work plan for AAC approval	09/17/2012	Completed Finalize plan for approval by AAC in October 2012	9/17/2012
2013-06	Customer Satisfaction Survey (Update)	10/15/2012	Completed Presenter A. Simon	10/15/12
2013-07	Driver Training and Securement	10/15/2012	Completed. Demonstration	10/15/12
2013-10	Transition to New Paratransit Contract(s)	12/17/2012	Completed Subcommittee to discuss at 12/17/12 meeting.	12/17/2012

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2013-19	Transition to New Paratransit Contract(s) Communication Plan	1/22/2013	Completed Recommendation from the AAC 12/3/12 meeting.	1/22/2013
2012-17	MetroAccess utilization of tolled roadways (ICC)	3/19/2012	Completed. A fee for any Metro vehicles to use the toll road cannot be waived at this time. Motion to move further discussion to FY14 work plan.	2/19/13
2012-20	Customer Service Task Force	6/18/2012	Completed MAS voted to move recommendation of the Task Force to full committee for approval.	2/19/13
2013-20	Transition to New Paratransit Contract(s) Communication Plan	2/19/2013	Completed Recommendation from the AAC 12/3/12 meeting.	2/19/13
2013-21	Transition to New Paratransit Contract(s) Communication Plan	3/18/2013	Completed Recommendation from the AAC 12/3/12 meeting.	3/18/2013
2013-18	Meet & Greet: New Paratransit Contractor(s)	3/18/2013	Completed M. Rademacher, First Transit; R. Werth, Diamond; S. Colburn, MTM; M. Staley, Veolia	3/18/2013
2013-22	MetroAccess Bus Stop Signs – Metrorail Stations	3/18/2013	Completed Corinna Sigsbury presentation	3/18/2013
2013-09	Partnerships (Update)	4/15/2013	Completed MV Transportation and Columbia Lighthouse for the Blind	4/15/2013
2013-14	MAS FY2014 Work Plan	4/15/2013	Completed	4/15/2013

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2013-02	MetroAccess Fare Calculator	5/20/2013	Completed Moved to AAC. Committee updates: 7/6/12, 8/20/12, and 9/17/12. Implementation of Trapeze completed in late May. Report on 5/20/13	5/20/2013
2013-11	MetroAccess Performance Report (Update)	5/20/2013	Completed. Presenter L. Hayford, MACS	5/20/2013
2013-16	MetroAccess Appeals (Update)	6/17/2013	Removed from the Work Plan	5/20/2013
2014-01	MetroAccess Fare Policy Working Group	TBD	Completed. Group will reconvene in FY2014	5/20/2013
2013-08	MetroAccess (Update)	6/17/2013	Moved 2014 Work Plan Travel Training and Outreach	5/20/2013
2012-18	Develop detailed problem statement to provide direction for revision of customer information materials and strategies	3/19/2012	Moved 2014 Work Plan Customer Service Task Force in the process of discussing distribution of fact sheets MetroAccess educational videos, and outreach strategies.	5/20/2013
2013-15	New contract implementation (Update)	6/17/2013	Moved to 2014 Work Plan for Updates	
2013-17	Work Plan	6/17/2013	Completed. 2013 Accomplishments and 2014 New Work Plan	
2013-23	MetroAccess Safety and Evacuation Procedures	6/17/2013	Completed	