



Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
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**FY14 METROACCESS SUBCOMMITTEE WORK PLAN
STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2014-10	MetroAccess Performance Report (Update)	10/21/2013	Presenter L. Hayford, MACS	
2014-21	MetroAccess Customer Quick Start Guide	10/21/2013		
2014-11	MetroAccess Fare Calculator (Update)	10/21/2013		
2014-20	MetroAccess Customer Guide (Update)	11/18/2013		
2014-12	Safety Training – New drivers	11/18/2013		
2014-13	New Paratransit Contractor	12/16/2013	MV Transportation – Overview and Call Center Process	
2014-08	Transit Accessibility Guide	12/16/2013		
2014-14	New Paratransit Contractor	12/16/2013	MTM – Overview and Quality Assurance Process	
2014-15	GPS System on MetroAccess Vehicle	1/20/2014		
2014-16	MetroAccess Bus Stop in High Density Areas	1/20/2014		
2014-17	Smart Phone Technology for MetroAccess	2/17/2014		
2014-18	MetroAccess Survey (Update)	2/17/2014		
2014-19	Performance Report	3/17/2014	Contractor On-time performance report	

**FY14 COMPLETED - METROACCESS SUBCOMMITTEE WORK PLAN
 STATUS OF RECOMMENDATIONS AND ACTIONS**

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2014-01	Develop and present MAS work plan for AAC approval	7/15/2013	Completed. Moved to AAC for approval	7/15/2013
2014-02	New contract implementation (Update)	7/15/2013	Completed	7/15/2013
2014-03	MetroAccess Customer Guide (Update)	8/19/2013	Reviewed on 7/15/13; follow-up at the 10/21/13 meeting	8/19/2013
2014-04	New contract implementation (Update)	8/19/2013		8/19/2013
2014- 05	Essential MetroAccess Policies Pamphlet (Update)	8/19/2013		8/19/2013
2014-06	Fixed Route Travel Time Comparability	8/19/2013		8/19/2013
2014-07	MetroAccess Fare Policy Working Group	9/16/2013	Update from Chair Posner	9/16/2013
2014-09	Overview: MetroAccess Eligibility Certification Process	9/16/2013	Reference 2013-16 from FY13 work plan; presentation from Frank Roth	9/16/2013