



Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

FY14 METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2014-21	MetroAccess Customer Guide discussion	5/19/2014	Final draft will be provided to the AAC	5/19/14
2014-19	Performance Report	5/19/2014	Contractor On-time performance report; Rescheduled for May 2014	
2014-20	Fare Policy discussion (Update)	6/16/2014		
2014-08	Transit Accessibility Guide	12/15/2014	Rescheduled for December 2014	

COMPLETED - FY14 METROACCESS SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2014-01	Develop and present MAS work plan for AAC approval	7/15/2013	Completed. Moved to AAC for approval	7/15/2013
2014-02	New contract implementation (Update)	7/15/2013	Completed	7/15/2013
2014-03	MetroAccess Customer Guide (Update)	8/19/2013	Reviewed on 7/15/13; follow-up	8/19/2013

Item Number or (A)ction	Description	Target Date	Status	Completion Date
			at the 10/21/13 meeting	
2014-04	New contract implementation (Update)	8/19/2013		8/19/2013
2014- 05	Essential MetroAccess Policies Pamphlet (Update)	8/19/2013		8/19/2013
2014-06	Fixed Route Travel Time Comparability	8/19/2013		8/19/2013
2014-07	MetroAccess Fare Policy Working Group	9/16/2013		9/16/2013
2014-09	Travel Training and Outreach (Update)	9/16/2013	Reference 2013-16 from FY13 work plan	9/16/2013
2014-11	MetroAccess Fare Calculator (Update)	11/18/2013	Completed	10/21/13
2014-10	MetroAccess Performance Report (Update)	10/21/2013	Completed	10/21/13
2014-12	Safety Training – New drivers	11/18/2013	Completed	11/18/13
2014-13	New Paratransit Contractor	12/16/2013	MV Transportation – Overview and Call Center Process	12/16/13
2014-14	New Paratransit Contractor	12/16/2013	MTM – Overview and Quality Assurance Process	12/16/13
2014-15	GPS System on MetroAccess Vehicle	2/18/2014		2/18/14
2014-16	MetroAccess Bus Stop in High Density Areas	2/18/2014		2/18/14
2014-17	Smart Phone Technology for MetroAccess	3/18/2014	Presentation completed 3/18/14. Updates to be provided.	4/21/2014
2014-18	Metro FY15 Budget Approved (Update)	4/21/2014		4/21/2014

**FY15 METROACCESS SUBCOMMITTEE WORK PLAN
 STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or (A)ction	Description	Target Date	Status	Completion Date
2014-22	Frequent user pass for MetroAccess customers	TBD		
2014-23	Fixed route travel time comparability	TBD		
2014-24	Travel Training and Outreach update	TBD		
2014-25	Safety training/new vehicle safety features	10/20/2014		
2014-26	Report on delivery of new vehicles	TBD		
2014-27	MetroAccess Bus Stop and High Density Areas (Update)	TBD	Quarterly	
2014-28	GPS system on MetroAccess (Update)	TBD		
2014-29	Mystery Rider program	TBD		
2014-30	Transit Accessibility Guide	12/15/2014		
2014-31	Real Time Information Project	TBD		
2014-32	Smart Phone update	TBD		
2014-33	MetroAccess Visitor Program	TBD	Eligibility Certification	