



600 Fifth Street NW
Washington, DC 20001
202-962-6060

Accessibility Advisory Committee

METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION: Meeting Date: JULY 15, 2013

Michael Wilson Recognition Award Recipient Mr. Rubard “Tony” Gillus – Road Supervisor MV Transportation – MetroAccess Eligibility Department

Mr. Rubard “Tony” Gillus has been employed with MV Transportation since June 2012. Mr. Gillus was hired as an operator for MV’s Beltsville garage. However, the excellent safety skills and leadership Mr. Gillus demonstrated during the new hire training program caught the attention of our Safety Department and he was promoted to Road Supervisor upon completion of MetroAccess operator training. Mr. Gillus’ professionalism and commitment to providing excellent customer service led to his selection to assume the position of Road Supervisor for the MetroAccess Eligibility Department. Mr. Frank Roth, Director of the Office of Eligibility Certification & Outreach Department for Access Services states “Tony is extremely customer focused and he goes above and beyond when working with customers and our team. He has a very calming effect with customers and is very attentive to staff and customer needs. He is very courteous and is extremely safety conscious both in his dealing with the customer and ensuring the drivers follow proper safety protocols. He is a great asset to the ELIG team!”

Mr. Gillus’ focus on safety and his selfless commitment to MetroAccess customers embody the spirit of the Michael Wilson Recognition Award. We acknowledge Mr. Tony Gillus for his dedication and commitment in serving the MetroAccess ridership.