

## METROACCESS SUBCOMMITTEE EMPLOYEE RECOGNITION: Meeting Date: FEBRUARY 19, 2013

Michael Wilson Recognition Award Recipient
Mr. Chris York – Division Manager
MV Transportation – Capitol Heights, MD Base

Mr. Chris York has been employed with MV Transportation since August 2002. He began his career with MV Transportation as a General Manager with the Fairfax County, VA Fastran Paratransit System. In January 2010, Mr. York assumed the role of Division Manager, MV Transportation Capitol Heights, MD Base. In this capacity, he supervises a team of more than 450 vehicle operators and support staff who provide a large portion of the MetroAccess service delivered by MV Transportation. Early in Mr. York's job history, he himself was a vehicle operator. This experience made him uniquely qualified to partner with his staff and administer a hands-on approach to management. Based on his experience as an operator, he knows safety must always be MV's number one goal and understands the challenges often faced by the vehicle operator team. Mr. York maintained an aggressive safety campaign that resulted in significant decreases in key safety statistics year over year at the Capitol Heights base. For example, the preventable accident frequency rate experienced a 33% reduction from 2011 to 2012. Mr. York has instilled in the Capitol Heights management team a desire to improve the culture of their division with the implementation of employee recognition programs, staff development opportunities, and team building activities, while continuing to reinforce a dedication to safety. We are pleased to recognize Mr. Chris York and thank him for his service with the presentation of the Michael Wilson Recognition Award.