



AAC

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
202-962-6060

MetroAccess Subcommittee Meeting

Monday, October 15, 2012

4:00 p.m. to 6:00 p.m.

Agenda

Please silence your mobile devices.

The audio of this meeting is being recorded and is made part of the public record.

- 4:00 p.m. Call to Order
Paul Semelfort, Chair
- 4:05 p.m. Review of Agenda & Minutes from Prior Meeting
- 4:10 p.m. Customer Service & Outreach Reports
- 4:15 p.m. Michael Wilson Staff Recognition Award
- 4:20 p.m. *“MetroAccess Customer Satisfaction”* Survey
Alison Simon, Director, Customer Research
- 5:00 p.m. Driver Training and Passenger Securement
- 5:15 p.m. New Business
- 5:30 p.m. Public Comment Period
- 6:00 p.m. Adjourn

Date of Next Subcommittee Meeting:
Monday, November 19, 2012