



## Accessibility Advisory Committee

600 Fifth Street NW  
Washington, DC 20001  
202-962-6060

### **AGENDA** **MetroAccess Subcommittee**

November 19, 2012, 4:00 - 6:00 p.m.

*Please silence your mobile devices.*

*The audio of this meeting is being recorded and is made part of the public record.*

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| 4:00 p.m.  | Call to Order  |
| 4:05 p.m.  | Review of Agenda and Minutes from Prior Meeting                              |
| 4:10 p.m.  | Customer Service and Outreach Reports  |
| 4:15 p.m.  | Michael Wilson Staff Recognition Award                                       |
| 4:20 p.m.  | MV Transportation and Columbia Lighthouse for the Blind Partnership (Update) |
| 4:40 p.m.  | Transition to New Paratransit Contract and Customer Expectations             |
| 5:10 p.m.  | Customer Service Task Force (Update)   |
| 5: 20 p.m. | New Business   |
| 5:30 p.m.  | Public Comment Period  |
| 6:00 p.m.  | Adjourn  |

*Date of Next Subcommittee Meeting:*

**Monday, December 17, 2012**