

AGENDA MetroAccess Subcommittee

February 21, 2012, 4:00 - 6:00 p.m.

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| 4:00 p.m. | Call to Order |
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| 4:05 p.m. | Review of Agenda & Minutes from Prior Meetings |
| 4:10 p.m. | Customer Service Report, Outreach, & Staff Recognition |
| 4:20 p.m. | MetroAccess Fare Media Exchange Update |
| 4:30 p.m. | AAC Formal Fare Policy Recommendation to Board & Public Hearings Update |
| 5:00 p.m. | Customer and Consultant Recommendations Actions Taken on Reilly Report Actions Taken on Town Hall Feedback |
| 5:20 p.m. | RFP Open Discussion |
| 5:30 p.m. | Public Comment Period |
| 6:00 p.m. | Adjourn |

Date of Next Subcommittee Meeting: Monday, March 19, 2012

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