



## Accessibility Advisory Committee

600 Fifth Street NW  
 Washington, DC 20001  
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### BUS AND RAIL SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

Item Number or Action	Description	Meeting Date	Presenter	Status
2018 – 9	<b>Communication with Deaf &amp; Hard of Hearing</b> <i>Update on White Boards</i>	<del>11/13/17</del> 12/11/17	Presenter: Jim Hughes Update: Donald Goings	Discussion during December '17 BRS meeting
2018 – 10	<b>Metrorail Lighting</b> <i>Update on lighting and maintenance</i>	2/5/17		
2018 – 11	<b>Cellular and WiFi Access</b> <i>Presentation on wireless service in the Metrorail system</i>	TBD		
2018 – 12	<b>Long-term Coordination Study</b> <i>Update on marketing the fixed route system to the disability community</i>	TBD		
2018 – 13	<b>Lost and Found</b> <i>Presentation on Metro's program</i>	TBD		
2018 – 14	<b>Station of the Future (Bethesda)</b>	TBD		

**COMPLETED - FY 17 BUS AND RAIL SUBCOMMITTEE WORK PLAN  
 STATUS OF RECOMMENDATIONS AND ACTIONS**

<b>Item Number or Action</b>	<b>Description</b>	<b>Meeting Date</b>	<b>Presenter</b>	<b>Status</b>
2018 – 1	<b>Metrobus State of Good Operations</b> <i>Periodic changes to bus service to meet customer demand and improve access</i>	7/10/17	Presenter: Jim Hamre	
2018 – 5	<b>Metrobus State of Good Operations</b> <i>Update on proposed bus service and information on public hearings for bus service</i>	9/11/17	Presenter: Jim Hamre and Al Himes	
2018 – 2	<b>Trip Planner Automated Phone System</b> <i>Overview of the phone system with recommendation on improving functionality</i>	9/11/17		
2018 – 3	<b>Work Plan</b> <i>Updates and development of the work plan to the end of this year.</i>	9/11/17	Presenter: AAC Coordinator	
2018 – 4	<b>Elevator/Escalator Performance and Maintenance Report</b> <i>Update on the reliability and performance measures for planned and unplanned outages</i>	10/10/17	Presenter: Mitchell Nici and Dan White	
2018 – 6	<b>Shuttle Services for Planned Elevator Outages</b> <i>Review and update on service</i>	10/10/17	Presenter: Christiaan Blake	

Item Number or Action	Description	Meeting Date	Presenter	Status
2018 – 7	<b>2017 AAC Ride With Me Travel Initiatives – member reflections</b> <i>Recap of the AAC member's travel experience and lessons learned</i>	11/13/17	Committee	Follow-up continue into 2018.
2018 – 8	<b>Station Music Pilot Program</b> <i>Enhancing the customer experience at the rail station through music</i>	11/13/17	Presenter: Jo Greene, Marketing	
2018 – 9	<b>Elevator Designs</b> <i>An accessibility perspective</i>			
2018 – 10	<b>L'Enfant Plaza</b> <i>Development of a Safe Pathway to VRE</i>			
2018 – 11	<b>Train Announcements</b> <i>Change of sequence</i>			
2018 – 12	<b>Training</b> <i>Station Manager use of white boards</i>			
2018 – 13	<b>Silver Spring Transit Center</b> <i>Improved Signage</i>			
2018 – 14	<b>Next Bus Arrival</b> <i>Improved accuracy</i>			
2018 – 15	<b>Elevator Cameras</b> <i>Adding cameras inside and outside of elevators</i>			