



## Accessibility Advisory Committee

600 Fifth Street NW  
 Washington, DC 20001  
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### FY17 BUS AND RAIL SUBCOMMITTEE WORK PLAN STATUS OF RECOMMENDATIONS AND ACTIONS

| Item Number or Action | Description  | Meeting Date         | Presenter                                      | Status                                     |
|-----------------------|--|----------------------|--|--|
| 2018 – 9              | <b>Communication with Deaf &amp; Hard of Hearing</b><br><i>Update on White Boards</i>                                | 11/13/17<br>12/11/17 | Presenter: Jim Hughes<br>Update: Donald Goings | Discussion during December '17 BRS meeting |
| 2018 – 10             | <b>Metrorail Lighting</b><br><i>Update on lighting and maintenance</i>   | TBD                  |  |  |
| 2018 – 11             | <b>Cellular and WiFi Access</b><br><i>Presentation on wireless service in the Metrorail system</i>                   | TBD                  |  |  |
| 2018 – 12             | <b>Long-term Coordination Study</b><br><i>Update on marketing the fixed route system to the disability community</i> | TBD                  |  |  |
| 2018 – 13             | <b>Lost and Found</b><br><i>Presentation on Metro's program</i>  | TBD                  |  |  |
| 2018 – 14             | <b>Station of the Future (Bethesda)</b>  | TBD                  |  |  |

**COMPLETED - FY 17 BUS AND RAIL SUBCOMMITTEE WORK PLAN  
 STATUS OF RECOMMENDATIONS AND ACTIONS**

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|------------------------------|---|---------------------|--|---------------|
| 2018 – 1                     | <b>Metrobus State of Good Operations</b><br><i>Periodic changes to bus service to meet customer demand and improve access</i>                               | 7/10/17             | Presenter: Jim Hamre                   |               |
| 2018 – 5                     | <b>Metrobus State of Good Operations</b><br><i>Update on proposed bus service and information on public hearings for bus service</i>                        | 9/11/17             | Presenter: Jim Hamre and Al Himes      |               |
| 2018 – 2                     | <b>Trip Planner Automated Phone System</b><br><i>Overview of the phone system with recommendation on improving functionality</i>                            | 9/11/17             |  |               |
| 2018 – 3                     | <b>Work Plan</b><br><i>Updates and development of the work plan to the end of this year.</i>  | 9/11/17             | Presenter: AAC Coordinator             |               |
| 2018 – 4                     | <b>Elevator/Escalator Performance and Maintenance Report</b><br><i>Update on the reliability and performance measures for planned and unplanned outages</i> | 10/10/17            | Presenter: Mitchell Nici and Dan White |               |
| 2018 – 6                     | <b>Shuttle Services for Planned Elevator Outages</b>  | 10/10/17            | Presenter: Christiaan Blake            |               |

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|-----------------------|--|--------------|---------------------------------|-------------------------------|
|                       | <i>Review and update on service</i>  |              |                                 |                               |
| 2018 – 7              | <b>2017 AAC Ride With Me Travel Initiatives – member reflections</b><br><i>Recap of the AAC member's travel experience and lessons learned</i> | 11/13/17     | Committee                       | Follow-up continue into 2018. |
| 2018 – 8              | <b>Station Music Pilot Program</b><br><i>Enhancing the customer experience at the rail station through music</i>                               | 11/13/17     | Presenter: Jo Greene, Marketing |                               |