



Accessibility Advisory Committee

600 Fifth Street NW
 Washington, DC 20001
 202-962-6060

**FY17 BUS AND RAIL SUBCOMMITTEE WORK PLAN
 STATUS OF RECOMMENDATIONS AND ACTIONS**

Item Number or Action	Description	Meeting Date	Presenter	Status
2018 – 9	Communication with Deaf & Hard of Hearing <i>Update on White Boards</i>	11/13/17 12/11/17	Presenter: Jim Hughes Update: Donald Goings	Discussion during December '17 BRS meeting
2018 – 10	Metrorail Lighting <i>Update on lighting and maintenance</i>	2/5/17		
2018 – 11	Cellular and WiFi Access <i>Presentation on wireless service in the Metrorail system</i>	TBD		
2018 – 12	Long-term Coordination Study <i>Update on marketing the fixed route system to the disability community</i>	TBD		
2018 – 13	Lost and Found <i>Presentation on Metro's program</i>	TBD		
2018 – 14	Station of the Future (Bethesda)	TBD		

**COMPLETED - FY 17 BUS AND RAIL SUBCOMMITTEE WORK PLAN
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2018 – 1	Metrobus State of Good Operations <i>Periodic changes to bus service to meet customer demand and improve access</i>	7/10/17	Presenter: Jim Hamre	
2018 – 5	Metrobus State of Good Operations <i>Update on proposed bus service and information on public hearings for bus service</i>	9/11/17	Presenter: Jim Hamre and Al Himes	
2018 – 2	Trip Planner Automated Phone System <i>Overview of the phone system with recommendation on improving functionality</i>	9/11/17		
2018 – 3	Work Plan <i>Updates and development of the work plan to the end of this year.</i>	9/11/17	Presenter: AAC Coordinator	
2018 – 4	Elevator/Escalator Performance and Maintenance Report <i>Update on the reliability and performance measures for planned and unplanned outages</i>	10/10/17	Presenter: Mitchell Nici and Dan White	
2018 – 6	Shuttle Services for Planned Elevator Outages <i>Review and update on service</i>	10/10/17	Presenter: Christiaan Blake	

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2018 – 7	2017 AAC Ride With Me Travel Initiatives – member reflections <i>Recap of the AAC member's travel experience and lessons learned</i>	11/13/17	Committee	Follow-up continue into 2018.
2018 – 8	Station Music Pilot Program <i>Enhancing the customer experience at the rail station through music</i>	11/13/17	Presenter: Jo Greene, Marketing	
2018 – 9	Elevator Designs <i>An accessibility perspective</i>			
2018 – 10	L'Enfant Plaza <i>Development of a Safe Pathway to VRE</i>			
2018 – 11	Train Announcements <i>Change of sequence</i>			
2018 – 12	Training <i>Station Manager use of white boards</i>			
2018 – 13	Silver Spring Transit Center <i>Improved Signage</i>			
2018 – 14	Next Bus Arrival <i>Improved accuracy</i>			
2018 – 15	Elevator Cameras <i>Adding cameras inside and outside of elevators</i>			