

**LIFT BUS SERVICE INTERRUPTIONS & RESOLUTIONS**  
**[REGULAR –SERVICE]**

**November 16, 2013 THRU December 15, 2013**

<b>DATE INCIDENT START TIME</b>	<b>BUS# Route</b>	<b>LOCATION</b>	<b>PROBLEM &amp; RESOLUTION</b>	<b>DELAY</b>	<b>SUPERVISOR UNIT # AND RESPONSE TIME</b>
11/16/2013 9:45 AM	5311 N-703 70	Archives	Lift Failed/ B-775 Bus number 2825	9 mins.	No Supervisor 9:54 AM
11/16/2013 10:50 AM	5312 N-702 70	Georgia Ave. & Park Road	Lift stuck out/ Replacement Bus 6470	34 mins.	Unit 304 responded Cleared 11:24 AM
11/18/2013 5:42 PM	5311 N-708 70	Georgia Ave. & Hemlock	Lift won't deploy	1 min.	No Supervisor responded
11/20/2013 11:15 AM	5311 N-709 70	7 <sup>th</sup> & Rhode Island Avenue	Lift failed	5 mins.	Unit 701 Cleared 11:20
11/27/2013 8:37 AM	5308 N-702 70	Georgia Avenue & Kennedy Street	Lift Stock	7 mins.	Unit 304 Cleared 8:42 AM
11/30/2013 10:07AM	2226 W-405	18 <sup>th</sup> & Columbia Road	Lift Stuck Out	1 hr 23	Unit 304 Cleared 10:12 AM

<b>DATE INCIDENT START TIME</b>	<b>BUS# Route</b>	<b>LOCATION</b>	<b>PROBLEM &amp; RESOLUTION</b>	<b>DELAY</b>	<b>SUPERVISOR UNIT # AND RESPONSE TIME</b>
12/08/2013	3011 BD-61	13 <sup>th</sup> & K Street	Lift Failed	9 mins.	No Manager
12/9/2013	L-860	4 <sup>th</sup> Street Gorman Street	Lift Failed/ E&D boarded Bus 7187 L- 861	29 mins.	Unit 110 Cleared 5:25