

**LIFT BUS SERVICE INTERRUPTIONS & RESOULTIONS**  
**[REGULAR –SERVICE]**  
**May 16, 2012 THRU June 15, 2012**

<b>DATE INCIDENT START TIME</b>	<b>BUS# Route</b>	<b>LOCATION</b>	<b>PROBLEM &amp; RESOULTION</b>	<b>DELAY</b>	<b>SUPERVISOR UNIT # AND RESPONSE TIME</b>
5-17-12 2:44P	2401/ G8	6 <sup>th</sup> Street & Edgewood N.E	Bus Full, patron was accommodated by bus 2441 (BG-55).	29mins	120 responded 2:53P, Clear 3:13P
5-17-12 12:53A	2208/ Q4	Wheaton Station	Lift failed, patron was accommodated by bus 7043 (MC-56)	32mins	143 responded 12:57A, Clear 1:25A
5-17-12 3:532P	2401/ U2	Minnesota Ave. & Clay St N.E	Bus full, a manager responded, patron not at the location.	0	123 responded 4:12P, clear 4:36P
5-22-12 4:58P	2193/ 10E	Uhler St. & Mt. Vernon Ave.	Lift failed, the patron was accommodated by the next bus.	15mins	139 responded 5:16P, clear 5:13P
5-30-12 5:45P	4205/ C4	University Blvd & New Hampshire Ave.	Bus Full, patron was accommodated by bus 4266 (MC-48).	39mins	135 responded 6:29P, Clear 6:24P
5-31-12 2:17P	5419/ X2	5 <sup>th</sup> & H St. N.W	Bus Full, patron was accommodated by bus 5412 (BX-26).	12mins	310 responded 2:28P, Clear 2:29P

<b>DATE INCIDENT START TIME</b>	<b>BUS# Route</b>	<b>LOCATION</b>	<b>PROBLEM &amp; RESOLUTION</b>	<b>DELAY</b>	<b>SUPERVISOR UNIT # AND RESPONSE TIME</b>
6-2-12 2:34P	2405/ X2	North Capitol & 3 <sup>rd</sup> St. N.E	Bus full; a manager responded, patron not at the location.	0mins	121 responded 2:52P, Clear 3:33P
6-2-12 3:10P	7147/ 64	Fort Totten Station	Bus full; a manager responded, patron not at the location.	0mins	124 responded 3:22P, Clear 4:10P
6-3-12 1:20P	6121/ A6	Valley Ave. & Wheeler Rd	Bus full; patron was accommodated by bus 6125 (PA-11).	25mins	130 responded 2:09P, Clear 1:45P
6-6-12 1:21P	5416/ X2	H St. & 4 <sup>th</sup> St. N.W	Bus full; patron was accommodated by Archives extra bus.	37mins	130 responded 1:30P, Clear 1:58P
6-8-12 1:40P	6376/ Y8	Georgia Ave. & Forest Glen	Bus Full; patron was accommodated by extra bus.	13mins	137 responded 1:53P, Clear 1:53P
6-8-12 1:50P	6513/ P12	23 <sup>rd</sup> Place & Iverson St.	Bus full; a manager responded, patron not at the location.	0mins	132 responded 2:12P, Clear 2:12P
6-12-12 4:07P	2204/ Z11	Georgia Ave. & Colesville Rd.	Lift will not deploy, patron was accommodated by 7704 (MW-22)	21mins	166 responded 4:20P, Clear 4:28P